

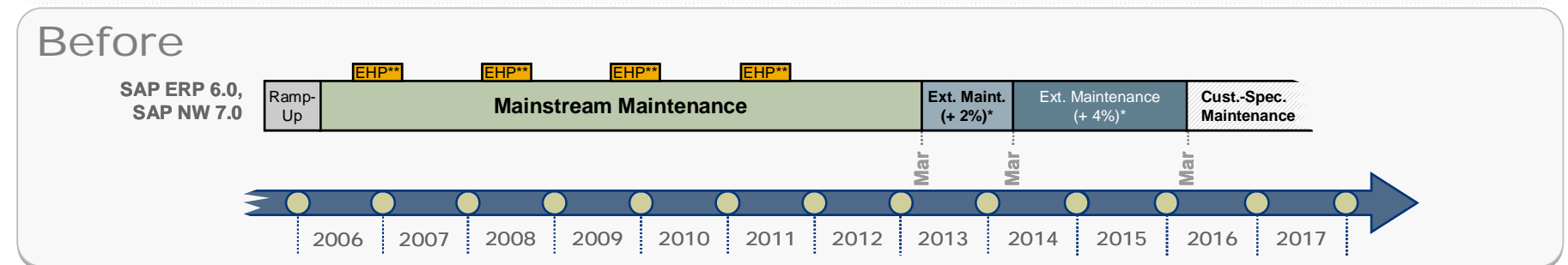
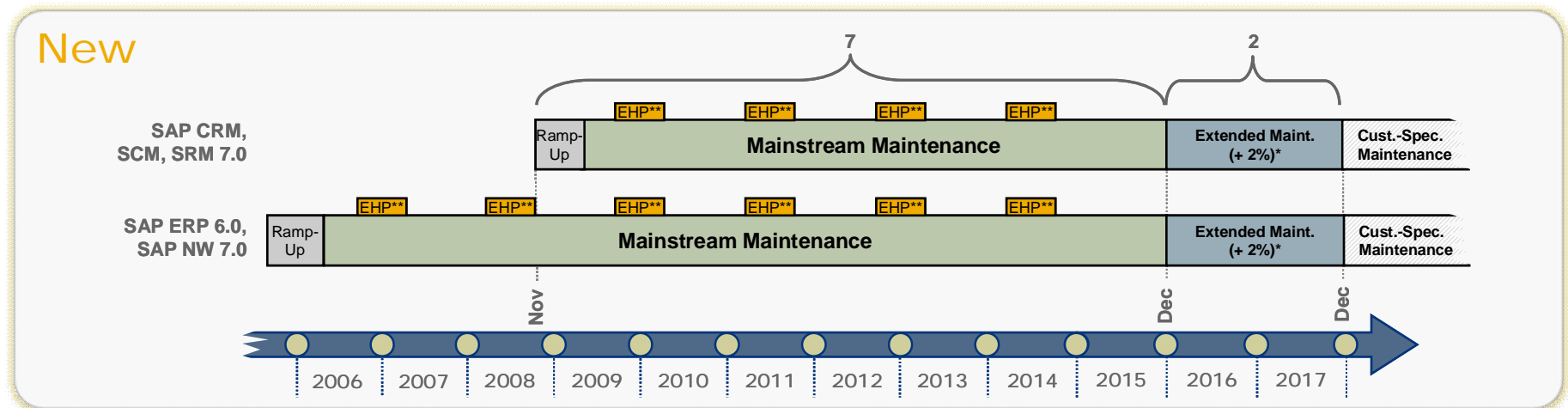
New 7-2 Maintenance Strategy:

More Planning and Investment Security for SAP Customers



7-2 maintenance strategy for new releases of the core applications* of SAP Business Suite: 7 years of mainstream maintenance, 2 years of extended maintenance

- Long-term planning security and higher return on investment – nine years' maintenance horizon
- Additional time to deploy and benefit from innovation delivered via enhancement packages
- Less additional cost for extended maintenance



* 7-2 strategy applies to new releases of the core applications of SAP Business Suite, starting with SAP CRM 7.0, SAP SRM 7.0, SAP SCM 7.0, SAP PLM 7.0; plus SAP ERP 6.0 (EHP4) and SAP NetWeaver 7.0. Industry-specific add-on applications and SAP enhancement packages based on these core application releases will offer mainstream and extended maintenance in line with these releases.

** Enhancement Packages: Illustrative only; does not reflect exact shipment times and frequency.