SAUG Canberra & Public Sector Virtual Conference| Agenda | 3 Mar 2022| On-line

10:30am – 10:40am	**Welcome & Introduction** **Laurence Bennett, Chairperson, SAP Australian User Group**
10:40am – 11:00am	**SAP Keynote Panel Discussion:** **Cloud Control Report: Time for Government to put a foot on the cloud accelerator** SAP Executives and a representative from the Cyber Security Cooperative Research Centre (CSCRC) will discuss a number of the most critical recent topics affecting the Public Sector including: • Critical infrastructure and cloud hosting reforms • Recent research into cloud technology developments and future trends • How cloud innovations facilitate and support cybersecurity uplift • Gaps in Australia's existing policies, regulation and frameworks • How these gaps can be remedied • Delivering secure service outcomes for citizens **Anne-Louise Brown, Director of Corporate Affairs and Policy, Cyber Security Cooperative Research Centre (CSCRC)** **Ramah Sakul, Head of Government Affairs, SAP ANZ** **Lindsay Morgan, Head of Government Security, SAP Australia**
11:00am – 11:20am	**Customer Keynote Presentation:** **An introduction to GovERP and the way Services Australia uses Signavio** The Australian Government is implementing a common Whole-of-Government Enterprise Resource Planning (ERP) system, GovERP, to support delivery of a number of essential 'back-end' corporate services. These include financial services, human resources services, procurement services, and Whole-of-Government reporting. The GovERP Programme applies the Government's objective of building scalable, secure and resilient data and digital capabilities through repeatable and reusable solutions. This presentation will provide an overview of the work Services Australia is doing to deliver this programme and also how they are using Signavio to optimise processes. **Melinda Gabriel, National Manager of Cross Government Engagement in the GovERP Programme, Services Australia** **Siva Venkat Venkatraman, National Manager of Solution Development and Delivery in the GovERP Programme, Services Australia**
11:20am -11:40am	**Customer Keynote Presentation:** **The Service Delivery Office Cloud journey & transformation** The Service Delivery Office (SDO) - Department of Finance is a shared services provider hub for Australian Government departments and agencies, providing transactional and technical services to 15 agencies across 6 portfolios. The SDO is on a Cloud transition journey with SAP Business Technology Platform and HANA as a supported database as its core. The ultimate aims of the project are to streamline business processes, provide a better user experience and enable easier integration with other agencies in the network. This presentation will discuss this project including: • Delivery strategy • The approach to transforming the technical landscape • Key insights and lessons **Michelle Black, Assistant Secretary, Service Delivery Office** **Vasan Machumpurath, Environment Lead, Service Delivery Office** **Rishi Abrol, SAP Technical Lead, Service Delivery Office** **Sharad Parasher, SAP Security Lead, Service Delivery Office**

11:40am -12:00pm	**Expert Knowledge Presentation:** **Fast-track digital transformation with archiving - Discover new ways to leverage your legacy data.** Many public sector organisations are undergoing digital transformation or IT modernisation projects, including migration to SAP S4/HANA and cloud conversions. The challenge they often face in transformation projects involves consolidating ageing systems. Legacy applications often support critical business processes and contain sensitive business data. Maintaining these creates a burden on IT resources and may even delay digital transformation efforts. This presentation will propose ways you can: • Ensure that the legacy data from these systems is archived in a secure and compliant way before decommissioning the applications. • Enable continued access to the data and information from legacy applications, to use them in the context of your critical business processes • Extract more value from your archived data, by using it in new ways to provide better business insights, within your SAP environment • Reduce your technical debt of maintaining legacy systems. **Ian Poulton, Director Solutions Consulting, OpenText** **Burke Kelly, Principal Solutions Consultant, OpenText**
12:00pm – 12:10pm	**Break**
12:10pm – 12:30pm	**Thought Leadership Presentation:** **Building Artificial Intelligence (AI) capability in the Public Sector** Artificial Intelligence (AI) underpins the next technology revolution. This is a revolution that offers huge potential benefits for the public sector, including improving process efficiency, speeding up medical research, creating smart cities, and ensuring public security and safety. In this session, Ian Ryan, Global Head of the SAP Institute for Digital Government (SIDG) will share insights from the SIDG's latest research around building AI capability specifically in the context of the public sector. This follows on from recent SIDG publications on the 'Guidelines for Delivering AI Programs in the Public Sector', 'Managing the Ethical Challenges of AI' and 'AI Explainability' developed in partnership with the University of Queensland. **Ian Ryan, Global Head, SAP Institute for Digital Government**
12:30pm – 12:50pm	**Customer Keynote Presentation:** **Creating a Managers Dashboard at the Department of Home Affairs** The Department of Home Affairs has designed a Managers Dashboard to provide a one stop shop for the executive and line managers to manage their Groups/Divisions/Branches/Sections and teams. It takes in information from both Finance and HR and enables the user to drill through to more detailed reports for analysis. Nadi & Rob from Home Affairs will discuss the experiences of implementing the Dashboard and the expected and realised benefits. **Nadi Saisell, BW Tech Team Lead, Department of Home Affairs** **Rob Calvert, SAP BI Consultant, Department of Home Affairs**

12:50pm – 1:10pm	**Expert Knowledge Presentation:** **Latest updates and new capabilities for e-Invoicing** Adopting e-Invoicing across all levels of government helps support small businesses and potentially saves them significant money. SAP has recently been endorsed by both the ATO and the NZ Ministry of Business, Innovation and Employment (MBIE), as the leading software provider offering integrated end-to-end Peppol eInvoicing service in Australia and New Zealand. Join this session to learn more about the latest e-Invoicing announcements and how we can help you get started today. **Mike Vorias, Regional Director, OoCFO Solutions, SAP**
1:10pm – 1:15pm	**Close**