SAUG Canberra & Public Sector Conference 2024 | Agenda

Thursday 7th March | Hotel Realm Canberra

8:30am – 9:00am	**Registration / coffee & tea**

	Keynote Sessions
9:00am – 9:10am	*Welcome* – SAP Australian User Group Update **Karen Zwissler, Chief Executive Officer, SAP Australian User Group**
9:10am – 9:40am	*Interactive Keynote Session:* **Five generations in one day!** Many of you will be familiar with the Melbournian saying, "Four seasons in one day" and perhaps be cognisant of the challenges that can bring! Now imagine that in the workplace. But with generations replacing seasons. (.. and plus-one for the eagle eyed among you). Many workplaces today do indeed have employees from 5 generations. From Baby Boomers to Gen Z. Each generation brings their own experiences, expectations, and idiosyncrasies to the office. You might be wondering how many generations we have at this SAUG conference today? You might be wondering what idiosyncrasies each generation brings? You might even be wondering how your generation fits into this mix? Join this fascinating session where we test some theories and assumptions, find out what sets the generations apart, and find out whether we're really that different after all … **Cathy McGurk, Head of Solution Engineering, SAP & Tim Wilkes, CEO & Chief Storysmith, Pathos Services**
9:40am – 10:00am	*Customer Keynote Presentation:* **The three T's to keep you grounded in the current fast paced environment of tech and AI** As we continue to be bombarded with new tools and functions around AI and productivity, what do we need to do to continue the programs we know our organisations need. What are we seeing with the AI juggernaut as well as the cyber threats at our doorstep. How do we navigate these challenges and succeed in leading and guiding with technology at the core? **Adrian Stagg, Chair – SAUG Executive Council & Chief Information Officer, McGrathNicol**
10:00am – 10:20am	*Expert Keynote:* **Navigating the Future: Overcoming common challenges in the areas S/4, SaaS, Cybersecurity, and Artificial Intelligence** In the dynamic landscape government there are common challenges when contemplating transitions regarding SAP S/4HANA, Software as a Service (SaaS), Cybersecurity, and Artificial Intelligence (AI). These challenges are not isolated; they overlap. This session will show how to overcome these challenges and build a strategy for a seamless transition towards the future. **Mark Frear, Chief Executive Officer, Chrome Consulting**
10:20am – 10:40am	*Customer Keynote:* **The Defence ERP Transformation** The Department of Defence ongoing ERP Transformation project is a large scale and wide ranging transformation to help ensure Australia's defence capability in the face of ever changing threats. This presentation will give an update on the state of the transformation including challenges, successes and future plans. **Major General Sue Graham & Commodore Leigh Kisnorbo, Department Of Defence**

10:40am – 11:10am	**M o r n i n g B r e a k**
11:10am – 11:30am	*SAP Innovation Session:* **The case for Cloud ERP with SAP in the Public Sector** The Australian Government's approach to digital transformation is changing and speed of execution is the new imperative. This session will help you understand the flexible Cloud options that SAP offers for Government and why they are the foundation for transformation in Public Sector organisations. **Nik Kwiatkowski, Industry Business Architect, SAP**
11:30am – 11:50am	*SAP Innovation Session:* **Unlocking innovation with the SAP Business Technology Platform** SAP is teaming up with the Mercedes-AMG PETRONAS F1 Team to accelerate operational efficiency and unlock new data insights to deliver performance gains. Utilising solutions from across the technology stack of SAP BTP can help the team to implement a transparent, intelligent enterprise architecture – bringing together a single view of data and systems from various sources across the organisation. Using the analogy of a Formula 1 race, this session will explore how BTP can help prepare your agency to also take poll position. **Cathy McGurk, Head of Solution Engineering – Business Technology Platform, SAP**
11:50am – 12:10pm	*SAP Innovation Session:* **Unlocking value and strengthening partnerships with consulting firm relationships through technology** In today's dynamic business & organizational landscape, leveraging consulting firm relationships is crucial for government agencies and organisations seeking growth, innovation, and strategic guidance. However, traditional consulting models may not fully capitalise on the potential value that technology offers. This presentation explores how integrating technology into consulting partnerships can unlock new avenues of value and foster stronger, more collaborative relationships. **Toni Jackson, Head of SAP Fieldglass APC, SAP Fieldglass**
12:10pm – 12:30pm	*SAP Innovation Session:* **RISE & GROW – your journey to SAP's Cloud ERP** SAP RISE is a complete offering of solutions, infrastructure and services to help modernize legacy SAP ERP systems, while Grow with SAP offers solutions and adoption acceleration services to help organisations successfully adopt Cloud ERP. But what are the differences? Stuart will give insights into what each initaitves offers, what are the actual differences and what are the considerations and best options for your Cloud transformation journey. **Stuart Clark, RISE Success Team Lead, SAP**
12:30pm – 1:30pm	**L u n c h**
	S h o w c a s e S e s s i o n s
1:30pm – 1:50pm	*Customer Keynote:* **Taking control of mandatory climate reporting with SAP Datasphere & Sustainability Control Tower** Australia's forthcoming climate and sustainability reporting standards will enforce obligatory disclosures for major listed businesses (entities under the Corporations Act 2001) and financial institutions. After a highly successful multi-year SAP modernisation journey supported by an enterprise Data Strategy, Powerlink Queensland (fully owned by the

	Queensland Government), has implemented SAP Datasphere and Sustainability Control Tower (SCT) to meet this obligation and improve & automate data capture for this and other ESG reporting. This session will discuss: • Why Powerlink Queensland chose SAP SCT • How "Datasphere" & "SCT" fit in the broader data ecosystem & environments • Insights into the challenges & opportunities • Where Powerlink is on their journey and what's next **Robert Wolf, Business Applications Team Lead & Phil McLoughlin, Senior Program Manager Data & Analytics, Powerlink Queensland**
1:50pm – 2:10pm	*Customer Highlight:* **eInvoicing implications for Government and suppliers** eInvoicing will play a crucial role as Australia progresses toward Tax Administration 3.0 where "Tax just happens" by 2030. Australian Government has mandated that all federal government agencies be able to receive eInvoices since July 2023. State, territory and local governments are also embarking on the eInvoicing journey. In 2024, a more concerted effort is going into onboarding suppliers to use eInvoicing when sending invoices to Government. This session will highlight how Government and suppliers will benefit including mitigating risks with cybersecurity and email fraud, and help with easier reporting. It will also cover actions needed in readiness such as future-proofing your solutions, and considerations for internal process changes, impact to working capital and cultural shift considerations. **Glenn Dawson, Government Lead – eInvoicing Adoption, Australian Taxation Office**
2:10pm – 2:30pm	*Expert Highlight:* **Setting yourself up for success with SAP BTP – Public Sector use cases** This engaging and interactive session will teach you about innovating on SAP BTP to solve your organisational challenges. We will delve into BTP's capabilities and share real world insights into integrating, extending, and optimising processes, best practices with a focus on strategic use, architecture and governance in the Public Sector. Whether you're a BTP novice or a seasoned user, you will be empowered with the knowledge to harness the full potential of SAP BTP for your organisation. **Mustafa Bensan, SAP Champion, Founder & Chief Architect, Intentum (formerly SAP Solution Assurance & Design Manager, Transport for NSW)**
2:30pm – 2:50pm	*Customer Highlight:* **EmployeeConnect: Implementing a SuccessFactors integrated workforce solution in Sydney schools – lessons for the Public Sector** Catholic Schools Parramatta Diocese (CSPD) has embarked on a project to implement SuccessFactors as a fully integrated solution into the K-12 Education Sector. The solution designed includes a combination of Concurrent Employment, BTP Extension and a lot of "out-of -the-box" design and thought. Iteration 1, which includes a working model of a number of "big rock" solutions, has been completed. Nick from CSPD will demonstrate the Casual Management Tool, which ultimately integrates with their casual booking provider - Tap for Teacher. They will also show the Work Schedule Tool from a manager's perspective, and will discuss the strategy and planning behind this unique project as well as challenges and expected benefits. **Nick Calder, Enterprise Functional Architect, & Nicole Narbeshuber, EmployeeConnect Program Manager, Catholic Schools Parramatta Diocese**
2:50pm – 3:00pm	*Close:* **Karen Zwissler, Chief Executive Officer, SAP Australian User Group**

3:00pm – 4:00pm	**Networking**

Please Note:

- The speakers and topics on this agenda are subject to change
- Customer case studies can vary and depend on speakers from SAUG member organisations who are willing to present.
- If you are interested in presenting at SAUG Conferences, please contact: michael.kovacevic@saug.com.au