

8:30am – 9:00am	Registration / coffee & tea
	Keynote Sessions
9:00am – 9:10am	Welcome – SAP Australian User Group Update Karen Zwissler, Chief Executive Officer, SAP Australian User Group
9:10am – 9:15am	Transition
9:15am – 9:35am	SAP Keynote: Unleashing the trust factor: data, resilience & innovation with SAP Business Suite and SAP Business Data Cloud SAP has recently introduced ground-breaking innovations with SAP Business Suite and SAP Business Data Cloud. SAP Business Data Cloud revolutionizes data management by seamlessly unifying an organization's SAP and third-party data. This session will break down these announcements, providing a clear understanding of their impact and how these solutions can drive efficiency, innovation, and AI-powered insights for your organisation. Sally Kingston, Expert Architect Advisor for Public Sector, SAP
9:35am – 9:45am	Transition
9:45am – 10:05am	Customer Keynote Presentation: Getting it done: A practical RISE with SAP implementation Powerlink Queensland is a government-owned corporation operating a high-voltage electricity transmission network that extends 1,700 kilometers from Cairns to the New South Wales border, comprising 15,449 circuit kilometers of transmission lines and 152 substations. Powerlink leverages digital technology, including SAP, to support its people and services in a rapidly changing industry. In May 2024, the Powerlink team deciphered “What is RISE?” to them and recognized the value RISE with SAP could bring to their organization. Less than six months later, they began moving their environments to RISE culminating in the migration of the full production environment with a Go-Live in January 2025. Hear the story of their journey, “What is RISE?” to Powerlink, including why they decided to move and the practical approach they took to achieve fast-tracked success. Mark Pozdena, General Manager, Business IT & Digital Delivery, Powerlink Queensland
10:05am – 10:10am	Transition
10:10am – 10:30am	Expert Keynote: Navigating your SAP S/4HANA journey: brownfield, bluefield & beyond As public sector organisations prepare for the shift to SAP S/4HANA, the path forward isn't always clear. With existing SAP ECC systems in place, and looming deadlines approaching, a Greenfield approach is often impractical—leaving Brownfield and Bluefield transformations as the most viable options. In this session, SAP experts from EPI-USE Labs will explore the key challenges and opportunities in Brownfield and Bluefield migrations, including how to accelerate your move with data-driven decision-making, streamlined configuration, and optimised transformation tools. Join us to uncover best practices, learn from real-world implementations, and gain insights that will help your organisation make informed decisions about your S/4HANA journey. Daniel Parker, SAP Landscape and Data Management Specialist, Epi-Use Labs
10:30am – 11:00am	Morning Break

	Expert Sessions
11:00am – 11:20am	<p>Expert Session:</p> <p>Enterprise Architecture & SAP BTP: powering innovation in the Public Sector</p> <p>How can Enterprise Architecture and SAP Business Technology Platform (BTP) work together to drive public sector transformation? In this session, our international SAP Champion will discuss how SAP BTP supports government and public sector organisations in building integrated, data-driven, and intelligent solutions that enhance service delivery, improve operational efficiency, and foster citizen-centric innovation. Through real-world examples and best practices, you'll gain insights into how to align SAP BTP with your enterprise architecture strategy to maximize public value, ensure security and compliance, and accelerate digital transformation in the public sector.</p> <p>Mustafa Bensen, SAP Champion, Founder & Chief Architect, Intentum (formerly SAP Solution Assurance & Design Manager, Transport for NSW)</p>
11:20am – 11:25am	Transition
11:25am – 11:45am	<p>SAP Expert Session: Understanding S/4HANA Cloud Public Edition for the Public Sector</p> <p>S/4HANA Cloud Public Edition is a ready-to-run cloud ERP that delivers the latest industry best practices and continuous innovation that suits entities of all sizes. In this session, Sam will discuss functionality, innovation (including AI) and operating models to help you understand the opportunities that exist in the Public Sector for cloud ERP adoption. Sam will also discuss how S/4HANA Cloud Public Edition scales down to suit small entities but also scales up to meet the needs of large entities.</p> <p>Sam Boyce, SAP S/4HANA Cloud Solution Advisor, SAP Australia</p>
11:45am – 11:50am	Transition
11:50am – 12:10pm	<p>Customer Session: Delivering big and complex projects – the lessons learned</p> <p>Projects are not created equal but we try to deliver them all in the same way using the same “pipeline” for funding, planning and design, and delivery. What lessons can we learn from each other about delivering big and complex projects? Within our organisations, how can we compete for funds with other projects? Why have our technology projects become so hard? How can we deliver on time and on budget, and realise the benefits we promise. Felicity from Water Corporation WA will share her experiences and insights from delivering technology projects both big and small.</p> <p>Felicity Nancarrow, ERP Program Architect, Water Corporation WA</p>
12:10pm – 12:15pm	Transition
12:15pm – 12:35pm	<p>SAP Expert Session: A closer look at SAP Business Data Cloud</p> <p>Increasingly, organisations have been looking for ways to better unify their data from multiple SAP and non-SAP sources, to gain deeper insights and make more intelligent and actionable decisions. The growth of AI use, also means that better, unified data is crucial for reliable AI. The recent announcement by SAP of its SAP Business Data Cloud solution aims to unify all SAP and third-party data throughout an organization and harmonise data from the most mission-critical applications. This session will delve deeper into what BDC can do for your organisation as it promises to usher in a new era in enterprise data management.</p> <p>Kunnal Khanna, Solution Architect, SAP</p>
12:35pm – 1:30pm	Lunch

	Showcase Sessions
1:30pm – 1:45pm	<p>Interactive Quiz:</p> <p>Boost your energy levels and get into the right frame of mind for our great plenary sessions, with the fun and insightful interactive quiz. Test your knowledge and win a prize.</p> <p>Tim Wilkes, Founder, CEO & Chief Storysmith, Pathos Services</p>
1:45pm – 1:50pm	Transition
1:50pm – 2:10pm	<p>Customer Highlight:</p> <p>What you should know before moving to a Cloud based financial system</p> <p>With many federal agencies contemplating a shift to newer cloud based version of SAP's financial systems, coupled with the Government extending its commitment to Peppol eInvoicing, our speaker from the Australian Taxation Office will help you understand your options. He will also give insights into what does SAP provide out of the box, how to connect with 3rd party providers, and how to gain the most efficiency with automating your workflows.</p> <p>Bryce Gray, Relationship Manager, Australian Taxation Office</p>
2:10pm – 2:15pm	Transition
2:15pm – 2:35pm	<p>Expert Session: From Strategy to Execution: Powering Business Transformation with SAP's BTM Integrated Toolchain</p> <p>A key reason why Transformation projects fail is a misalignment between strategy and execution stalling progress. This session will explore an integrated Business Transformation Management toolchain that can turn transformation into reality. We will look at Process Excellence with SAP Signavio – analyze, optimize, and scale operations; Enterprise Architecture Clarity with SAP LeanIX – visualize, assess, and architect your IT landscape; seamless adoption with WalkMe – Drive user engagement, automation, and governance across applications. With this Path to Execution you will:</p> <ul style="list-style-type: none"> • Align strategy with execution through a data-driven approach. • Gain real-time insights to pivot and adapt with confidence. • Empower teams with intuitive guidance and automation for sustained success. <p>Mobin Barati, Partner Transformation Success, SAP</p>
2:35pm – 2:40pm	Transition
2:40pm – 3:00pm	<p>SAP Expert Session: The road to real-world results with AI in government</p> <p>The primary model for AI in government has been to enhance custom processes using AI build tools and foundation components. But AI capabilities are increasingly being embedded into enterprise applications, enabling agencies to adopt AI out-of-the-box and at scale. The next step will be to bring together best-of-breed AI from multiple vendors, such as the bi-directional integration of SAP Joule and Microsoft 365 Copilot. In this session, we'll review how the approach to AI adoption has evolved in the past 18 months; we'll share real-world examples and experiences from early adopters of custom AI; we'll provide details of the latest AI capabilities embedded throughout SAP's Business Suite; and we'll explore what's to come with agentic AI.</p> <p>Ryan Van Leent, Vice President, Global Public Services, SAP</p>
3:00pm – 4:00pm	Afternoon Tea/ Networking