



SAUG National Summit 2025 | Agenda

Tuesday 2nd September | Doltone House – Jones Bay Wharf, Sydney

8:15am – 8:45am	Registration, coffee & tea South Pier / More information & National Summit registration
	Keynote Presentations South Pier
8:45am – 8:55am	Welcome & SAP Australian User Group Update George Papadopoulos, Chief Operating Officer, SAP Australian User Group
8:55am – 9:00am	Transition
9:00am – 9:20am	<p>SAP International Keynote: How Business Content & Accelerators deliver real value alongside the SAP Toolchain</p> <p>In any major transformation, success depends on 2 elements: a solid blueprint and the right tools to bring it to life. But what happens when the blueprint is dynamically loaded into the tools, guiding every step of this major transformation journey? This session will explore how Business Content and Accelerators powered by the SAP Knowledge Graph, drive real value when seamlessly integrated with the SAP Integrated Toolchain. Discover how SAP’s extensive library of best practices, reference architectures, and ready-to-use content are not just resources you consult, but active artefacts to be leveraged to empower you to unlock the full potential of your transformation with tools like SAP Signavio, SAP LeanIX, and Cloud ALM.</p> <p>Robert Weller, VP, SAP Global Content Officer, SAP Global Content Group</p>
9:20am – 9:25am	Transition
9:25am – 9:45am	<p>Expert Keynote: Reimagine SAP archiving with AI-powered, intelligent content management in the cloud</p> <p>Whether you are already live on S/4HANA or mapping your migration journey, the opportunity to modernise how you manage and archive SAP content has never been greater. In this keynote presentation, we will share how leading organisations have unlocked over \$1 million in cost savings, streamlined operations, and delivered richer user experiences by rethinking their content and archiving strategy in the cloud. Versafile (Docuflow) and Box will show you how to:</p> <ul style="list-style-type: none"> • Cut Costs at Scale – Replace high-cost, legacy storage with an SAP-certified cloud alternative that delivers immediate savings. • Simplify and Accelerate Workflows – Automate content processes and integrate directly with ERP and CRM systems, removing complexity and increasing agility. • Strengthen Security and Compliance – Enable robust governance, secure content notifications, and seamless collaboration, all from within your familiar SAP interface. <p>Gavin Diamond, VP of ANZ, Box & Josef Hans Lara, Director of Business Development, Versafile</p>
9:45am – 9:50am	Transition



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9:50am – 10:10am	<p>Expert Keynote: Transformation as a Capability</p> <p>In today's rapidly evolving digital landscape, successful organizations don't just undergo transformation – they embed it as a core capability. This keynote presentation explores how SAP Business Transformation Management empowers businesses to build lasting agility, resilience, and innovation readiness by shifting from isolated, one-off initiatives to a continuous, capability-driven approach to change.</p> <p>Brett Jones, Director, Solution Advisory, APAC, Business Transformation Management, SAP</p>
10:10am – 10:15am	Transition
10:15am – 10:35am	<p>Customer Keynote Presentation: Cloud First Transformation at Lion</p> <p>Lion, one of Australia and New Zealand's best-known brewers, is on a large scale business transformation journey with a wide scale shift to the cloud. The company is rolling out a cloud-first digital strategy aimed at boosting agility, resilience and customer engagement across every part of its operations. At the heart of this change is Lion's adoption of SAP S/4HANA via RISE. Ram from Lion will share insights into how they are moving key SAP business applications, infrastructure and processes to the cloud, as well as embracing clean-core principles, simplifying their technology landscape, reducing technical debt and created the agility needed to compete in a fast-moving market.</p> <p>Ram Kalyanasundaram, Group Technology & Digital Transformation Director, Lion</p>
10:35am – 11:05am	Morning Break Exhibition Area



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Breakout Sessions Stream A – South Pier Stream B – Tribute Stream C – Harbour Stream D – Soho				
11:05am – 11:35am	1A: Transform South Pier	1B: Innovate (SAP Innovation Stream) Tribute	1C: Redefine Harbour	1D: Create (Technical Stream) Soho
	<p>We're going on an adventure – pathway to RISE (Cloud ERP Private Edition) The pathway to RISE (Cloud ERP Private Edition) is like an Unexpected Journey and SAP is like wizard, SAP is never late, nor is SAP early, SAP arrives precisely when SAP means to. To prepare for this Unexpected Journey, it will require preparing your Fellowship of the RISE, including understanding your processes, your technology stack and preparing your teams, to ensure a smooth transformation from on-premise to the Cloud, while avoiding Nazgûl, Orc's and Sauron's gaze.</p> <p>In my presentation you will hear about how Hydro Tasmania is undertaking such a Journey, I'll be talking about Hydro's approach, particularly focusing on how Hydro have established Governance frameworks and Processes to support a successful transition to Cloud ERP Private Edition (RISE), while still delivering a Mordor sized SAP Program in FY26.</p> <p>Troy Goldner SAP Delivery Lead, Hydro Tasmania (SIG Lead, SAUG Utilities SIG)</p>	<p>2027: An Upgrade Odessey? – Understanding SAP's product strategy and applying it to your roadmap The end of the road for everyone's favourite stack doesn't mean the end of the journey. Join this session to make sense of how the evolution in technology & architecture can lead you to better decisions for your business in the long run. "Architecture for non-architects" or "how to impress people at the wrong kinds of parties" is what you can expect from this exploration and explanation of the state of play of not just the software, but the thinking behind how to make it useful to your business more quickly.</p> <p>Phill Merrick Architect Advisor, SAP</p>	<p>Seize control of your SAP S/4HANA Transformation – experience the impact of Phase 0 with Version 0 This session will show you how to lead your transformation confidently and avoid the common challenges that hinder SAP S/4HANA programs, with the power of Phase 0 with Version 0. Judith will discuss how to:</p> <ul style="list-style-type: none"> • Visualize your future state by rapidly creating a living model of your SAP S/4HANA environment—people, processes, and technology that demystifies complex change. • Unlock Early Alignment: Version 0 becomes your single source of truth for all stakeholders. By showcasing real scenarios & workflows, ensuring buy-in. • Derisk and Accelerate: Spot risks, dependencies, and value levers early. <p>We will blend timeless wisdom with cutting-edge techniques to show you how to own your transformation, not let it own you.</p> <p>Judith O'Callaghan Founder and Principal, Northpoint Integrity Solutions</p>	<p>Discover Clean Core New Level Concept The clean core new level concept is a modern model that simplifies qualification criteria and introduces a more practical way to manage custom code in SAP S/4HANA Cloud, including classic ABAP rules. Unlike the previous 3-tier model, this innovative maturity model organizes extensions into four levels (A, B, C, and D), offering improved clarity on architectural integrity, upgrade safety, and alignment with clean core principles. You will learn how these enhancements provide better guidance and support for managing custom code, ensuring safer upgrades and stronger adherence to best practices. In addition, you will be introduced to the new Clean Core Governance and Maturity scoring approach, further equipping you to evaluate and track your progress toward a clean core environment.</p> <p>Hendrik Luetjohann Business Process Principal Consultant, SAP</p>
11:35-11:40am	Transition Time			



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11:40am – 12:10pm	2A: Transform <i>South Pier</i>	2B: Innovate (SAP Innovation Stream) <i>Tribute</i>	2C: Redefine <i>Harbour</i>	2D: Create (Technical Stream) <i>Soho</i>
	<p>Laying the Tracks for Cloud ERP: How Engenco Future-Proofed Its SAP Landscape with a Strategic ECC Upgrade</p> <p>Engenco Limited, a leading provider of rail and transportation products and services, successfully executed a critical upgrade of its SAP ECC6 environment from EHP4 to EHP8 - alongside a SAP SuccessFactors implementation. When faced with a looming support deadline and limited internal resources, Engenco partnered with Lemongrass to deliver a fast, low-risk upgrade. The result was a seamless transition to EHP8, ensuring ongoing SAP support, laying the technical foundation for a future migration to RISE with SAP, and unlocking new functionality and innovations. This session will explore:</p> <ul style="list-style-type: none"> • The motivations behind Engenco's upgrade strategy • How the project was aligned with broader digital transformation goals • Technical insights into the upgrade process • Lessons learned and the roadmap towards RISE with SAP or GROW <p>Mark Bain, Executive General Manager, Digital, Engenco Limited, Jason Nicholl, EVP APAC & Japan & Mike Laanen, SAP Solutions Architect, Lemongrass</p>	<p>SAP Business Data Cloud - Changing the game to a Business Data Fabric</p> <p>Join this session to learn about all new features and capabilities that are being released with SAP Business Data Cloud. This session will provide a level set and update with all the latest capabilities the SAP Business Data Cloud provides. Whether it be Intelligent Apps, BW Modernisation or Data Products with Databricks, our experts will show you how to create a Business Data Fabric for unparalleled new data and business insights.</p> <p>Jon Gooding Regional Solution Advisory – Data & AI, SAP</p>	<p>Understanding and Optimising SAP Business Suite & Business AI licensing</p> <p>New SAP Solutions including SAP Business Suite, Business AI and Joule offer unlimited innovation potential however many customers and users are unsure how licensing for these newer solutions work and they are wondering how they can ensure a system works for them and offers business value. Imari, who is the Global Senior Director for Business Suite Product Marketing at SAP, based in Japan, will give an overview of the SAP Business Suite Package. She will then share her insights and answer your questions around commercialization concepts and licensing for SAP Business Suite Package as well as Business AI, Joule and SAP Cloud ERP.</p> <p>Imari Okamoto, Global Senior Director – Business Suite Product Marketing SAP (Japan)</p>	<p>Enterprise Architecture applied - industry starter kits to help you accelerate</p> <p>In this session, our Enterprise Architecture experts, Jason and Martin will provide insights into recently launched Enterprise Architecture Industry Starter Kits. These are preconfigured packages that help accelerate EA principles with an industry leveraging SAP's reference architecture. They provide a structured approach for aligning IT with business needs and facilitation transformation. You will see how industry content within LeanIX looks like and how it can help your transformation by applying industry relevance. Also see live LeanIX artifacts in the system and understand how they could be applied in a digital transformation exercise.</p> <p>Martin Burger Enterprise Architect & Industry Expert & Jason Luo Principal Enterprise Architect, SAP</p>
12:10pm – 12:15pm	Transition Time			



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12:15pm – 12:45pm	3A: Transform <i>South Pier</i>	3B: Innovate (SAP Innovation Stream) <i>Tribute</i>	3C: Redefine <i>Harbour</i>	3D: Create (Technical Stream) <i>Soho</i>
	<p>Aligning business and technology – Roy Hill’s S/4HANA success story</p> <p>Roy Hill (now Hancock Iron Ore) is a world-class integrated iron ore mining, rail and port operation operating in the Pilbara region of West Australia. In this session we will explore how Roy Hill aligned executive vision, technical readiness, and business ownership to deliver a successful S/4HANA migration on time and under budget. This session will also offer a practical guide to navigating complex SAP upgrades with confidence.</p> <p>Paul Hickman Director S/4HANA Project, Roy Hill (now Hancock Iron Ore)</p>	<p>Leverage real-time business insights with an event-driven architecture</p> <p>Event-driven integration enables real-time distribution of data across cloud and on-premise application more efficiently than point-to-point integration. Join this session to understand SAP's event-driven ecosystem, explore the capabilities of SAP Integration Suite, advanced event mesh and learn how to best support event-driven scenarios to enhance employee, partner, and customer experiences.</p> <p>Greg Carino SAP BTP Cloud Solution Architect, Developer, Consultant, SAP</p>	<p>Supercharging your S/4HANA Transformation with the power of Analytics within SAP CALM</p> <p>Rheem recently completed a major transformation milestone with a successful S/4 HANA upgrade on RISE. Mian from Rheem will share how SAP Cloud ALM (CALM) empowered Rheem with enterprise-wide, real-time visibility during the SAP S/4HANA upgrade, optimizing integration monitoring, test and defect management. He will also discuss how CALM enabled Rheem to leverage reusable assets to accelerate adoption and efficiencies; and delivered real-time dynamic dashboards for daily and executive reporting, increasing business engagement and confidence.</p> <p>Mian Ahmad Head of Digital Transformation. Rheem Australia</p>	<p>Unleash SAP Business AI to Drive Strategic Innovation and Maximize Productivity</p> <p>Join us to explore SAP’s Business AI strategy and discover how Joule, the next-generation user experience, is transforming how users interact with SAP and automate critical business processes. Take a closer look at some of the AI applications and Joule agents that automate tasks for business users across various SAP Cloud solutions. Gain insights into the latest innovations, upcoming third-party integrations, and powerful customization capabilities that enable Joule to work the way your business does. This session will equip you with the knowledge to harness Joule for smarter engagement, faster insights, and greater strategic impact.</p> <p>Murali Shanmugham SAP Technology Ambassador & Architect, SAP</p>
12:45pm – 1:25pm	Lunch South Pier			



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<p>1:25pm – 1:55pm</p>	<p>4A: Transform South Pier</p> <p>SA Power Network’s Journey of Modernization & Transformation post S/4HANA SA Power Networks is advancing its modernisation journey beyond S/4HANA by embracing a cloud mindset to establish a foundation for continued innovation. Travis, from SAPN will share their insights and experiences, including:</p> <ul style="list-style-type: none"> • The analysis and decision-making process that led to the adoption of SAP RISE • Approach to modernising extension and integration strategies for S/4HANA • Exploration of SAP Business AI through innovation projects, proof of concepts, and key takeaways. <p>Travis Smith Principal SAP Enterprise Architect, SA Power Networks</p>	<p>4B: Innovate (SAP Innovation Stream) Tribute</p> <p>Look Before You Leap – RISE with SAP BTP See how you can build a better value proposition with SAP BTP and lay the foundations for a better upgrade experience. Our experts, Jared & Greg will show you a practical approach which will look under the covers across Data Governance/Quality, Testing, pre-built migration tools, Integration, and Automation – the 5 things you need to know before you start!</p> <p>Jared Yabanci Solution Advisory – SAP Business Technology Platform, Business Data Cloud, SAP</p>	<p>4C: Redefine Harbour</p> <p>More monstrous experiments with AI in ABAP You hear about AI all day long, every day. The million-dollar question is – will this technology make ABAP programmers obsolete or supercharge them? There are assorted AI tools available now. Can you use still use such tools to improve your existing custom ABAP code base? Make the changes that no-one ever has the time to do, like adding automated unit tests, refactoring the code, making such code S/4HANA ready or cloud ready? Paul has been doing half a ton of such experiments at his company. Come and see how successful (or not) he has been...</p> <p>Paul Hardy Senior ABAP Programmer, Heidelberg Materials (Australia)</p>	<p>4D: Create (Technical Stream) Soho</p> <p>De-risking your digital transformation and accelerating digital adoption with WalkMe WalkMe helps organisations accelerate transformation by putting people at the centre of digital change. In this session, we will explore common adoption barriers and how leading organisations are overcoming them. See how WalkMe helps streamline processes, reduce inefficiencies, and boost ROI – backed by real-world examples and live demos of WalkMe in action across SAP systems.</p> <p>Shelina Amatya Senior Customer Success Manager & Simon Carlson Senior Solution Advisor, WalkMe</p>
<p>1:55pm – 2:00pm</p>	<p>Transition Time</p>			



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2:00pm - 2:30pm	5A: Transform <i>South Pier</i>	5B: Innovate (SAP Innovation Stream) <i>Tribute</i>		5D: Create (Technical Stream) <i>Soho</i>
	<p>How SAP enabling the Australian Defence Force-Warfare using AI/ML The “Defence ERP Program” is transforming the way Defence does business. It eliminates hundreds of complicated, processes, systems and tools, and replaces them with a new SAP solution that will provide a single, trusted source of accurate, near real-time information that is fit-for-purpose. The Australian Defence Force (ADF) has embraced SAP S/4HANA and SAP BW/4HANA to unify business operations for over 130,000 users. Building on this foundation, a next-generation Predictive Maintenance Concept of Operations (CONOPS) has been developed, integrating AI/ML algorithms with real-time equipment data to enable data-driven combat readiness. This session will demonstrate how predictive analytics, powered by structured SAP data and smart sensor inputs, allows the Defence ecosystem to transition from reactive to predictive maintenance for critical military assets, and better adapt and evolve to meet strategic challenges.</p> <p>Michael Dayaseela, Director – Analytics & LTCOL Sandeep (Sunny) Jadhav, Engineering Lead and Senior Product Manager (ERP Analytics), Department of Defence</p>	<p>Explore AI embedded Operations in SAP Cloud ALM Join us to discover the power of AI-embedded capabilities in SAP Cloud ALM. In this session, we’ll explore how Artificial Intelligence is transforming Application Lifecycle Management—through use cases like predictive issue resolution, machine learning-based detection of performance anomalies, and integration with SAP Joule to generate intelligent alert resolution procedures. Learn what’s available today and get a sneak peek into the AI-driven roadmap ahead.</p> <p>Shruthi Jayaram Senior Product Specialist, Go-to-Market, Application Lifecycle Management SAP</p>		<p>Extending Possibilities with SAP Joule Studio In this session you will discover how to enhance SAP Joule with Joule Studio to build custom Joule use cases with Joule skill builder. Learn about how the SAP & Microsoft partnership integrations enhance productivity and explore WalkMe’s embedded guidance for seamless user adoption. This session will equip you with practical techniques to customise, extend, and maximise the impact of Joule in your organisation.</p> <p>Alexia Bayouk Solutions Architect, SAP Australia</p>
2:30pm - 2:35pm	Transition Time			



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2:35pm – 3:05pm	6A: Transform South Pier	6B: Innovate (SAP Innovation Stream) Tribute	6C: Redefine Harbour	
	<p>Don't talk to us about Clean Core "Stick to standard, extend the right way, keep your data clean "- Yep, that's 30 year old advice, still showing up like it's brand new. Jamie and Jerry from Lion have been on a large Cloud transformation journey, helping the roll out of s/4HANA RISE, pushing the boundaries of BTP and winning the BTP Hackathon. They will share their war stories, insights and experiences. Join this session if:</p> <ul style="list-style-type: none"> You're still on ECC and planning your move to S/4 – hear practical tips from people who came from ECC. You haven't started your BTP journey and want tips on how to keep your BTP landscape clean from the start. You're curious why Clean Core isn't something we talk about at Lion – and what we focus on instead and why. <p>Jamie Grande, Head of Enterprise Applications & Jerry Wong, Principal Engineer, Lion (SIG Leads for SAUG BTP SIG)</p>	<p>From Joule to Agentic AI – How you can get started and build outcomes with SAP Business AI Thorsten will show you how you can start using Joule, SAP's AI copilot, to automate tasks and improve workflows across your various business functions and with both SAP and non-SAP systems. He will then reveal Agentic AI in SAP and show how to use autonomous AI agents that can perform tasks and make decisions, moving beyond traditional automated workflows to enable more dynamic and adaptable business processes.</p> <p>Thorsten Freitag Chief Innovation Architect, SAP</p>	<p>Powerlink's RISE to Business Data Cloud Powerlink is a Queensland Government owned, leading provider of electricity transmission network services across an area spanning from Cairns to the NSW border. They embarked on a multi-year digital transformation journey, evolving from a legacy SAP ECC system to SAP S/4HANA hosted on Azure, and ultimately transitioning to RISE with SAP to unlock the full potential of SAP Business AI and cloud-native capabilities. Building off the fantastic work to date, Powerlink is looking to further increase value from its SAP investment leveraging the modern SAP stack by deploying SAP Business Data Cloud. This session will be a recap of our SAP journey to date, lessons learned, the agility that the modern SAP Cloud architecture provides (mindset shift away from large, complex deployments to agile 'fail fast' style learning and release), our early discoveries and opinions of Business Data Cloud, and our strategy for the future.</p> <p>Phil McLoughlin Senior Program Manager Data & Analytics & Robert Wolf, Business Applications Team Lead, Powerlink Queensland</p>	
3:05pm – 3:25pm	Afternoon Break South Pier			



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	Plenary Sessions South Pier
3:25pm – 3:55pm	BTP Hackathon (AI Edition) Demo Jam Our two finalists from the SAUG BTP Hackathon (AI Edition) – DXC Technology & VCG Digital , will be showcasing their fascinating AI focused, BTP solutions in short demonstrations. You, the audience will have the opportunity to vote for your best use case and the winner will be announced in real time. Get set for some fun and eye opening learnings. Our Finalists: Thomas Yuan, SAP Solution Architect, Data, Analytics and AI, DXC Technology Jason Zhang, SAP Specialist, Data, Analytics and AI, DXC Technology Sumit Bhandari, Director Strategy & Operational Excellence, VCG Digital Shevan Witharana, Management Consultant, VCG Digital
3:55pm – 4:00pm	Closing Words
4:00pm – 5:00pm	Networking Event South Pier

Please Note:

- The speakers and topics on this agenda are subject to change
- Customer case studies will vary and depend totally on speakers from SAUG member organisations who are willing and able to present.
- If you are interested in presenting at this National Summit or SAUG Events generally, please contact: michael.kovacevic@saug.com.au