

Key Discussion Points & Action Items May 2024

This is a summary of the key discussion points raised at the SAUG Executive Council Meeting in Brisbane in May 2024 as well as SAP action items:

Organisational Alignment and Governance

- Share new organisational chart and clarify roles, responsibilities and regulatory functions.
- Share the engagement rules for Customer Success Partners (CSPs).

Technology Enablement and Collaboration

- Address enablement requests for Signavio and LeanIX.
- Discuss co-investment opportunities in AI scenarios and encourage customer involvement.

AI Understanding and Integration

- Provide clarity on the differences between AI and ML within SAP.
- Address concerns regarding AI security, data exposure, and integration with other LLMs like Microsoft's Co-Pilot.
- Clarify SAP's stance on data set access and licensing models for AI applications.

RISE Framework and Innovation

- Share documentation on RISE roles and responsibilities.
- Highlight innovation in S/4HANA Private Cloud Edition (PCE) vs On-Prem.

Future Planning and Upgrades

- Discuss the expected pace of upgrades for S/4HANA RISE (e.g. 6 months to a year).