8:30am – 9:00am	**Registration and arrival coffee & tea – Ballroom, Level 1**
9:00am – 9:15am	**Welcome – SAP Australian User Group Update – Fitzroy/Murray Rooms** Andrew Ritchie – Chairperson, SAUG and Manager – IT Services, Officeworks
9:15am – 9:45am	**SAP Executive Keynote: Digital transformation and innovation in the Public Sector** This presentation will look at how The Model Agency delivers digital transformation in the Public Sector. Discussion will focus on the building blocks for Public Sector digitisation and supporting innovation in delivering government services. Insights will be offered on how IT can build capacity and capability to leap frog to digital government. **Damien Bueno, General Manager Public Sector and Defence, SAP Australia**
9:45am – 10:25am	**Keynote: Digital transformation at Department of Defence** As Chief Technology Officer, Mohan is responsible for the Defence ICT strategy, technology roadmaps, architecture and delivery of ICT systems and applications, in line with Defence's goals and strategies. He is also provides guidance and support on technology awareness and competence throughout the organisation. Mohan will give his insights into technological changes, initiatives and specific SAP projects which are transforming the Department. **Aiyaswami Mohan, Chief Technology Officer, Department of Defence**
10:25am – 11:00am	**Morning Break**

11:00am – 11:40am	Breakout 1A – Technology Stream Fitzroy Room	Breakout 1B – LOB Stream Murray Room	Breakout 1C – HR Stream Swan Room
	Implementing SAP HANA – Why infrastructure matters! More than 50% of SAP HANA customers use Lenovo infrastructure. However, implementing an in-memory infrastructure like SAP HANA is different. There are many consideration and checklists when planning a HANA implementation and infrastructure is a key factor that can have a big impact on performance and project success. This presentation will explain how, why and what not to do when planning for SAP HANA infrastructure. **Andrew Silvers Alliances Manager & Levin Forrest Senior Managing Consultant, Lenovo** *HANA, Infrastructure*	**Government transformation with application innovation** IT trends set to shape organisations in 2016 will be pertinent to government agencies as they plan and execute digital transformation. Join CSC CTO Sam Johnston, as he shares insights on these trends, and how CSC has undergone its' own transformation and overhauled globally disparate financial systems into in a single standard global SAP ERP system. He will also discuss how CSC has worked with government agencies globally using SAP as a focused path towards transformation and operational excellence. **Sam Johnston Chief Technology Officer, CSC** *Financial Transformation*	**How to get your HCM reporting right!** This presentation will show how a major organisation transformed its reporting requirements to support all business areas, in particular to enable quality reporting to its HCM requirements. Discussion will focus on deployment of EPI-USE Query Manager to build a central reporting catalogue and how the Query Manager deployment assisted with: • Across OM/ PA reporting • Reducing the need for v-lookups • Better exception reporting • Easier negative reporting **Tim Barker General Manager APJ EPI-USE Labs** *HCM reporting*
11:40am – 11:45am	*Transition Time*		

11:45am – 12:25pm	**Breakout 2A – Technology Stream** **Fitzroy Room**	**Breakout 2B – LOB Stream** **Murray Room**	**Breakout 2C – HR Stream** **Swan Room**
	S/4HANA – what the Public Sector should know SAP S/4HANA has some impressive and big claims But can it deliver? Alexandra will cut through the hype and help you decide if S/4HANA lives up to its promises particularly for Public Sector organisations. From an international, cutting edge perspective, she will show you the different deployment options, what are the pros and cons and the real benefits, how to start thinking about a business case and what Government Departments need to know and do. **Alexandra Carvalho** **Senior Director & Head of Analytics, SAP Mentor** **BI Group Australia** *S/4HANA*	**Australian Government Shared Services – key issues and progress** This presentation will give an update of the Shared Services review in the Australian Federal Government and will focus on key issues as well as current progress in the Public Sector. There will also be discussion from the perspective of a potential "customer" of a shared services arrangement and what should be taken into account including: • What does the journey look like and important considerations • Potential outcomes and benefits • Planning and costing • Lessons learnt **Stuart Henry** **Acting Assistant Secretary – Government Business Transformation Branch** **Department of Finance** *Shared Services*	**SAP Innovation Session** **Citizen engagement transformed – learning from the retail experience** Citizens and consumers – they are the same people. As consumers they are getting used to seamless, personalised, contextual brand experiences. This dramatically changes how they expect to interact with public agencies. They don't care about different industries, all that matters to them is good experiences and bad experiences. In this session, Kathleen will explore how we can take valuable lessons from consumer industries and apply it to the increasing demand for more valuable, efficient and frictionless Citizen Engagement. **Kathleen O'Brien** **Industry Principal,** **SAP Hybris** *Citizen Engagement*
12:25pm – 1:35pm	**Lunch**		

1:35pm – 2:15pm	**Breakout 3A – Technology Stream** **Fiztroy Room**	**Breakout 3B – LOB Stream** **Murray Room**	**Breakout 3C – HR Stream** **Swan Room**
	SAP Cloud for Analytics A new SAP solution that has attracted a lot of interest is SAP Cloud for Analytics. Built on the SAP HANA Cloud Platform it aims to bring all analytics capabilities, from discovery and visualisation through to planning and predicting, in one place, accessible to everyone in real time. The possibilities are intriguing but what does it really mean for you, what can you do and what can't you do. This presentation will distill all information, with a special Public Sector focus, so you can make a better and informed decision about adopting this new technology. **Clint Vosloo** **SAP Mentor & Managing Partner** **EV Technologies APJ** *Cloud for Analytics*	**SAP Innovation Session** **Transforming Public Sector processes with S/4HANA based Model Agency** This presentation will provide an update on the SAP Model Agency project including business processes covered, system build progress, and plans for the next phase. **Stephen McDougall, Customer Solution Manager & Alan Bradbury, Industry Principal** **SAP Australia** *S/4HANA, Financials*	**Developing HR dashboards and reports in BW** Jacki will show how the Department of Infrastructure & Regional Development developed a suite of HR dashboards/reports for executives using existing BW tools. Discussion will include: • HR reporting in the Public Sector • Data modelling • Demonstration of reports including demographics, recruitment, commencements, separations, mobility and leave (incl unscheduled absences). **Jacki Phillips** **Team Lead Business Intelligence &** **SAUG SIG Lead – BI Canberra** **Department of Infrastructure & Regional Development** *HR Dashboards*
2:15pm – 2:20pm	*Transition Time*		

2:20pm – 3:00pm	Breakout 4A – Technology Stream Fitzroy Room	Breakout 4B – LOB Stream Murray Room	Breakout 4C – HR Stream Swan Room
	SAP Innovation Session **SAP HANA SP11, HANA VORA, HCP, HADOOP - What do these have in common?** SAP HANA SPS 11 is now available and comes with new capabilities to innovate modern applications, accelerate insight, and simplify IT. Join this session for a high level overview of the new SPS 10/11 features, in addition to best practices and lessons learned from global SAP HANA implementations. HANA SP11 also ushers in the ability to use HANA VORA to interact with Hadoop. Experience a demonstration of HANA VORA and learn how the solution delivers much needed integration for organisation data with Data Lakes and how it builds a simple yet powerful platform that removes complexity out of Hadoop & Apache Spark. Finally see the new HCP Cloud Portal and API Management capabilities. **Viren Joseph** **Centre of Excellence – Database & Technology, SAP Australia** *HANA, HCP, Vora*	**Transforming user experience at Department of Parliamentary Services** As part of its ongoing digital transformation, the Department of Parliamentary Services implemented SAP Fiori to substantially change and improve its user interfaces and experience. This presentation will look at the implementation experience from a business and technical perspective as well as initial and expected benefits, lessons learnt and future plans and roadmap **Mat Rogers, Program Director, Corporate Systems Program & Support &** **Steve Bloomfield, SAP System Administrator & UX Lead** **Department of Parliamentary Services** *User Experience, Fiori*	**Collaboration and knowledge sharing between Agencies – HR data** Public Sector Shared Services arrangements have meant that agencies may have to share data in a secure and efficient way. Julie will discuss how the ATO is working with other agencies to share HR data. The discussion will also focus on: • Challenges, concerns and solutions • Stakeholder engagement • Adapting workflows • Moving towards increasing data efficiency **Julie Prater** **Director Corporate Services Systems &** **Heather McCafferty** **Director SDP, ART Reporting, Australian Taxation Office** *Data Sharing*
3:00pm – 3:30pm	Afternoon Break		

3:30pm – 4:10pm	Breakout 5A – Technology Stream Fitzroy Room	Breakout 5B – LOB Stream Murray Room	Breakout 5C – HR Stream Swan Room
	Upgrading to SAP ECC enhancement package 7 without breaking stride — lessons from CSIRO Hear how CSIRO undertook an upgrade of its SAP ECC System to EHP7 whilst still delivering its busy work agenda. Get practical lessons, including how CSIRO: • Undertakes regular patching of its systems and its methodology to deliver a robust & repeatable process • Developed the upgrade strategy, leveraging SAP Solution Managers Scope and Effort Analyser to identify the impacts • Planning to minimise disruption to the Business and Development teams • Undertook a Unicode Conversion of its SAP ECC System to allow the Upgrade to be commenced • Took advantage of new ESS/MSS functionality to improve delivery of services to end users **Craig Nicholls** **SAP Technical Team Lead** **CSIRO** *Upgrades, Enhancement Pack 7*	**SAP Innovation Session** **Procurement transformation – what's required for the digital age** This presentation will help you understand what the digital age means for all procurement and financial functions within your organisation. Discussion will include: • Understanding the changing market models to identify what is needed to do to stay ahead of the 'curve' • Benchmarking, where we all fit in this paradigm and the solutions • How to realise value from a procurement and financial transformation **Lorraine Longato** **Director Value Engineering, ANZ, Procurement & Business Network, SAP Australia** *Procurement & Financials*	**Shared Services – what customers should consider in selecting a provider** In thinking of a shared services implementation, many customers concentrate only on the technical aspects of the move, such as interfaces, migration of data and mapping the changes. Customers need to look for much more than this, both in the transition and the ongoing service provision. This presentation outlines some of the important considerations for customers in moving to a shared services arrangement. **David Finocchiaro** **Assistant Director Partner Services & Innovation** **Shared Services Centre – Department of Education & Department of Employment** *Shared Services*

4:10pm – 4:15pm	*Transition Time*		
4:15pm – 4:55pm	**Breakout 6A – Technology Stream** **Fiztroy Room**	**Breakout 6B – LOB Stream** **Murray Room**	**Breakout 6C – HR Stream** **Swan Room**

Breakout 6A – Technology Stream / Fiztroy Room

Best Practices and learnings from Customers on SAP BusinessObjects 4.2 Upgrade
With both SAP BusinessObjects XI 3.1 and 4.0 at the end of main stream support there is no better time to upgrade your environment than now. As SAP BusinessObjects 4.2 is generally available, learn from other customers experiences as to how they have successfully upgraded to the new 4.2 release. In this session you will get to understand:

- What your upgrade path should be
- The pros and cons of in place or side by side upgrades
- Best practices on what content needs to be migrated
- What hurdles there are and how they can be overcome
- The benefits of upgrading to the 4.2 platform and how Design Studio and the Lumira Server for the BI Platform need to fit into your architecture

Clint Vosloo
SAP Mentor & Managing Partner
EV Technologies APJ

Business Objects

Breakout 6B – LOB Stream / Murray Room

SAP Innovation Session

Simplifying travel & expense management in the Public Sector
Managing employee travel and expense is no longer just about streamlining processes. With changes in technology and workforce demographics, more and more purchasing power is being pushed directly to employees, decentralising a once centralised part of the business. As a result, tracking and managing travel and expense is getting harder. An ecosystem that connects data, application and people gives government organisations and their employees the ability to effortlessly manage travel and expense and provides total transparency into spending – whenever and wherever it happens.

Chris Sullivan
Director – Regional Sales
Concur

Travel Expense Management

Breakout 6C – HR Stream / Swan Room

Building a better UX for everyone – Learnings regarding accessibility & Fiori
How do you tackle the social empowerment challenge of a lifetime - building an innovative and efficient user experience supporting people with disabilities? And by people with disabilities you must include not only public citizens but 25% of your staff as well. This presentation will discuss the learnings from recent Australian Public Sector projects as well as insights into the latest and greatest accessibility features for Fiori.

Jocelyn Dart
SAP Mentor & Platinum Consultant
SAP Australia

Accessibility, User Experience

4:55pm – 5:00pm	Thank you and close
5:00pm – 7:00 pm	**Networking Event in Exhibition area**

Please Note: The speakers and topics on this agenda are subject to change. If you are interested in presenting at this conference please contact: michael.kovacevic@saug.com.au

Continuing Professional Development (CPD) Hours

The **HR Stream** within this SAUG Conference conforms to **Australian Human Resources Institute (AHRI)** requirements for gaining Continuing Professional Development (CPD) hours. AHRI members who attend the HR Stream can count the time attended as part of their CPD hours. More information.

The **General Breakout Streams** within this SAUG Conference conform to **Australian Computer Society (ACS)** requirements for gaining Professional Development (PD) hours. ACS members who attend the general streams can count the time attended as part of their PD hours. More information