

8:30 am – 9:00 am	Registration and arrival coffee & tea – level 1
9:00 am – 9:10 am	<p>Welcome – SAP Australian User Group Update Dr Susan Foster, Secretary - SAP Australian User Group/ Senior Lecturer, Monash University</p>
9:10 am – 9:50 am	<p>SAP Executive Keynote: The intelligent enterprise – practical approaches to adopting Innovation technologies Leaders are often challenged to leverage the new disruptive technologies to innovate, grow the business, create competitive advantage, or even lower the cost of doing business. However the path to digital transformation isn't always clear. In this presentation Paul will discuss how SAP is helping other organisations around the region achieve innovation faster with less risk.</p> <p>Paul Marriott, Senior Vice President Digital Core Solutions, SAP APJ</p>
9:50 am – 10:30 am	<p>Customer Keynote: Digital transformation at the Office of State Revenue The Office of State Revenue (OSR)/ Queensland Treasury, plays a critical role in delivering simple, efficient and equitable revenue management services for Queensland state taxes, mining and petroleum royalty revenue, and fines and penalty debt. OSR is responsible for administering a revenue base of approximately \$17 billion, which is used to fund essential services for Queenslanders, including education, healthcare and infrastructure. OSR commenced its Digital Transformation Program in early 2017, which focused on delivering client centric, digitally enabled services for taxpayers, staff, government and other stakeholders. This presentation will provide an overview of the OSR Transformation Program journey, including:</p> <ul style="list-style-type: none"> • The need for change and the approach taken to deliver a re-imagined view of future revenue services • How OSR has leveraged strategic vendor partnerships to drive real outcomes from transformation • Innovation insights – including how OSR is leveraging advanced analytics technology, such as SAP Leonardo Machine Learning, to drive transformation objectives <p>Simon McKee, Deputy Commissioner, Office of State Revenue, Queensland Treasury</p>
10:30 am – 11:10 am	Morning Break

11:10am – 11:50am	Breakout 1A – Technology Stream <i>Ballroom 3</i>	Breakout 1B – LOB Stream <i>Ballroom 2</i>	Breakout 1C – Optimising Stream <i>Ballroom 1</i>	SAP 1D – Transformation Skills Stream <i>Bastille Room (Starts 11:55am)</i>
	<p>Managing land access and compliance - InfoScope Land Management System: Management of access to land is a key and inherently high risk, high cost business activity for multiple industries such as mining, natural resources, utilities etc. This presentation will discuss:</p> <ul style="list-style-type: none"> • The business case and importance of managing land permits, multiple stakeholders and obligations • Holistic land perspectives from collaborating geospatial, operational, financial and document management systems • Benefits of delivering the InfoScope solution based on the SAP HANA platform and delivery through the SAP Cloud Platform <p>Navin Nirmalrajan Director – Operations K2fly Limited</p> <p><i>Land Management</i></p>	<p>Development on SAP Lumira is stopping.... Wait a second ... What did you just say ? SAP has recently publicly announced that development and innovation on SAP Lumira and SAP Lumira Designer are going to stop in the not so distant future. In this session, Clint Vosloo, SAP Mentor & expert in SAP Lumira and all things Analytics, will bring you up to speed with this recent announcement from SAP and give his expert opinion on what this means for your SAP Analytics investment.</p> <p>Clint Vosloo SAP Mentor & Managing Partner EV Technologies</p> <p><i>Analytics</i></p>	<p>SAP Licensing and Indirect Access - what more must you know? Keeping on top of SAP licensing can be a time-consuming and complex task. The correlation between what licenses are defined in a contract versus technical entitlement to use the SAP system has always been open to interpretation, and many are concerned about the threat of Indirect Access fees. This presentation will help you understand the latest developments in this area including analysis of SAP's recent indirect use licensing and audit changes, give you practical action plans and help you understand your organizations financial risk from its usage of SAP.</p> <p>Jeff Lewis Managing Director & CEO, Libertas Partners</p> <p><i>Licensing, Indirect Access</i></p>	
11:50am – 11:55am	<i>Transition Time</i>			

11:55am – 12:35pm	Breakout 2A – Technology Stream <i>Ballroom 3</i>	Breakout 2B – LOB Stream <i>Ballroom 2</i>	Breakout 2C – Optimising Stream <i>Ballroom 1</i>	SAP 2D – Transformation Skills Stream <i>Bastille Room</i>
	<p>Creating state-of-the-art predictive analytics and reporting solutions using SAP, Excel and open-source ML libraries</p> <p>This presentation will show how you can build and deploy your own smart analytics and reporting tools using off-the-shelf ML frameworks to leverage existing SAP data stores in Finance, Supply Chain, and Logistics. Practical solutions will be discussed, including:</p> <ul style="list-style-type: none"> • Capability building and talent acquisition • Knowledge management & bot building • Automation of FI-CO/SD/MM reporting workflows • Natural Language querying of SAP cross-functional data stores • SAP cyber-security & real-time, preventative analysis <p>Michael John Choudhury Data & Reporting, BHP IROC+</p> <p><i>Blockchain, HANA</i></p>	<p>The EU General Data Protection Regulation (GDPR) – are you ready?</p> <p>The General Data Protection Regulation (GDPR) becomes enforceable from 25 May 2018. This regulation was put in place to strengthen and unify data protection for all individuals within the European Union (EU). Australian organisations may be affected by the GDPR, especially when data is processed in the EU, or if identifiable personal data of customers and vendors residing in the EU is processed in Australia. Non-compliance may attract penalties of up to 4% of global revenue. In this session, our experts will provide an overview of what GDPR is and the most important things you must know, as well as a focus on issues such as "blocking and deletion of personal data", what is considered "personal data" and "consent".</p> <p>Wolfgang Reibel & Aniket Shah Security and Privacy experts, Digital Business Services, SAP ANZ</p> <p><i>GDPR</i></p>	<p>SAP Turn Thinking Into Doing Session</p> <p>Transform your business for the future with SAP Analytics - 2018 SAP Strategy and Analytics Roadmap</p> <p>Today companies need modern analytics capabilities that work together to analyse data wherever it resides for enterprises of all sizes and across every industry. To help simplify and transform their business effectively requires a range of Analytics solutions, from Data Warehousing to Visualisation, Prediction, Machine Learning and Financial Planning - on premise, cloud, and hybrid. Join this session to learn about SAP's roadmap and vision for the SAP Analytics portfolio and hear about our product strategy, developments, and planned releases.</p> <p>Andreas Kral Analytics & Insight Centre of Excellence Lead, SAP ANZ</p> <p><i>Analytics</i></p>	<p>Are you forgetting the most important things that will make your new project a success?</p> <p>Recent research indicates that change management and people issues are the most critical factor in determining project success, but usually the most overlooked. Whether it's a technology or any other project, change is often ignored or only given lip service, meaning that real business benefits will not be realised. This session will help you understand the importance of change management to your organisation as well as:</p> <ul style="list-style-type: none"> • What is Change Management and what does it look like with new technologies • Building organisational structures to enable performance optimisation and innovation • Collaboration and the continual learning organisation <p>Dr. Susan Foster SAUG SIG Lead, Organisational Change and Training & Senior Lecturer, Monash University</p> <p><i>Change Management</i></p>
12:35pm – 1:40pm	Lunch			

1:40 pm – 2:20 pm	Breakout 3A – Technology Stream <i>Ballroom 3</i>	Breakout 3B – LOB Stream <i>Ballroom 2</i>	Breakout 3C – Optimisation Stream <i>Ballroom 1</i>	SAP 3D – Transformation Skills Stream <i>Bastille Room</i>
	<p>Optimise SAP HANA with Dynamic Tiering</p> <p>How is your organisation's data ageing strategy? SAP HANA has many factors that affect its efficient performance. This presentation will look at how to optimize HANA with Dynamic Tiering. Discussion will focus on managing both hot and warm data within a single database as well as a look at new functionalities. Understand the concept of multi temperature data and how you can manage your data footprint to reduce HANA licence costs.</p> <p>Alexandra Carvalho SAP Mentor & SAP APJ Lead, Pure Storage</p> <p><i>HANA Dynamic Tiering</i></p>	<p>The technical aspects of a large IT transformation project at DHS</p> <p>This presentation will be sharing recent experiences from this major transformation project using SAP dominant stack technology, focusing on:</p> <ul style="list-style-type: none"> • Lessons learned from the change process • Migration of business functions from legacy technology to entirely new back-end and user-interface systems • How the technology transition enabled and promoted business process change, • Challenges around maintaining technical agility, reducing technical debt and complexity in a new environment whilst continuing to deliver BAU (legislative) change. <p>Michael Gee Program Manager, Department of Human Services & Chris Rae SAP Mentor, Technology, UX & UI5 Specialist, D'alrae Solutions</p> <p><i>IT Transformation</i></p>	<p>SAP Turn Thinking Into Doing Session</p> <p>Modern data warehousing with SAP BW/4HANA</p> <p>Whether you are currently running SAP Business Warehouse (BW) or looking to move from other Enterprise Data Warehouses (EDW), this session will provide you with key information about SAP BW/4HANA - the Next Generation Data Warehouse that is designed to run on SAP HANA. SAP BW/4HANA delivers new levels of simplicity for building and operating data warehouse solutions with flexible data management capabilities and a modern user experience.</p> <p>Claudia Fiess Senior Solution Architect - Analytics & Insight, SAP Australia</p> <p><i>Data Warehousing</i></p>	<p>Optimising the workforce now with Machine Learning & Artificial Intelligence</p> <p>Incorporating Artificial Intelligence and Machine Learning into enterprise software can simplify employees' everyday lives and allows them to focus on higher value tasks. Imagine if employees could use natural language or speak to a virtual assistant to get reports, configure alerts, enter data or execute workflows. This session, will showcase some real-life machine learning demos from around the world which are improving workforces, increasing productivity, employee engagement and satisfaction.</p> <p>Murali Shanmugham SAP Mentor, Solution Advisor, SAP Cloud Platform SAP ANZ</p> <p><i>Machine Learning, AI</i></p>
2:20 pm – 2:25 pm	<i>Transition Time</i>			

2:25 pm – 3:05 pm	Breakout 4A – Technology Stream <i>Ballroom 3</i>	Breakout 4B – LOB Stream <i>Ballroom 2</i>	Breakout 4C – Optimisation Stream <i>Ballroom 1</i>	SAP 4D – Transformation Skills Stream <i>Bastille Room</i>
	<p>How to achieve data quality nirvana - tips for everyone!</p> <p>Data is often considered high quality if it is fit for its intended uses in operations, decision making and planning. Whilst this definition helps frame the DQ discussion, neither this definition or others provides guidance on how to achieve acceptable data quality end states. This presentation is a general overview of the problems faced when generating fit for purpose data and seeks to explore and answer the following enduring questions:</p> <ul style="list-style-type: none"> • What is data? • How is DQ defined & measured? • What remediation strategies should be deployed to meet the desired end state? • How to best achieve data quality nirvana • Tips and tricks to drive data quality outcomes <p>Mark West Manager Technical Information Services (TIS) Powerlink Queensland</p> <p><i>Analytics infrastructure</i></p>	<p>SAP Turn Thinking Into Doing Session</p> <p>Rise of the Machines – SAP Leonardo Machine Learning: dive into the world of Intelligent applications</p> <p>Emerging technologies such as Machine Learning are picking up momentum. The question for organisations is what impact will this have across the variety lines of business that we see today? In this session, learn how SAP is redefining existing applications and building new applications leveraging SAP Leonardo Machine Learning across different Lines of Business. The session will showcase demos of the SAP Leonardo Machine Learning Applications & Foundation</p> <p>Muralidharan Surendran Senior Consultant & Fellow Machine Learning, SAP ANZ</p> <p><i>Machine Learning</i></p>	<p>Real-time Asset Management Analytics at Aurizon – brought to you by SAP HANA</p> <p>This presentation will be a deep dive into Aurizon’s initial productive use cases for native SAP HANA and SDI. It will discuss:</p> <ul style="list-style-type: none"> • Real-time work order performance to plan snapshot simulator (over a billion rows) • Reason code text analytics • Preparing for predictive maintenance (merging SAP data with flat file and other DBs) <p>Chris Nunn SAP Functional Lead (Reporting & Analytics) & Jon Tew SAP Functional Lead (SAP BW and HANA) Aurizon</p> <p><i>Analytics, HANA</i></p>	<p>How to drive successful business transformation</p> <p>Innovative organisations are moving away from one-time training events to continuous micro-learning to provide the right people, with the right information at the right time to ensure team members have the skills and knowledge to perform their job effectively and efficiently.</p> <p>In this session you will learn how you can achieve value from your technology investment, successfully deliver business outcomes and provide ongoing continuous improvement to your organisation.</p> <p>David Dekker Director & Head of Education SAP ANZ</p> <p><i>Learning, transformation</i></p>
3:05 pm – 3:35 pm	Afternoon Break			

<p>3:35 pm – 4:15 pm</p>	<p>Breakout 5A – Technology Stream <i>Ballroom 3</i></p> <p>SAP Turn Thinking Into Doing Session Freedom of Data in a Diverse Landscape</p> <p>How do you enable your business to overcome the complexity of its data systems and capitalize on the vast amounts of collected data. Learn how SAP Data Hub helps companies to accelerate and expand the flow of data across the modern, diverse data landscape by providing unprecedented data access and governance; creating powerful, organization-spanning data flows; and delivering results by leveraging existing data-processing investments. This session will introduce features, architecture and highlights of recent innovations and those planned over next year. It will cover SAP Data Hub's strategic direction, how it fits in with your SAP HANA strategy, as well as plans for cloud deployment and self-service opportunities.</p> <p>Pierre van Rooyen Senior Data Specialist SAP ANZ</p> <p><i>Data Hub</i></p>	<p>Breakout 5B – LOB Stream <i>Ballroom 2</i></p> <p>Blockchain beyond the hype – what it means for SAP solutions and you!</p> <p>You have probably heard much about Block chain and how it has the potential to revolutionise how businesses operate. It has been predicted that by 2027, 10% of the world's GDP will be stored in Blockchain. In this presentation Alexandra will help you sift through the hype and find out what Blockchain really means, what the latest state of development is, where the Australian market currently stands and what use cases can be applied to your business. She will also help you understand what SAP is doing with Blockchain from product authenticity and tracking in the supply chain with Ariba to Blockchain as a Service with Hyperledger.</p> <p>Alexandra Carvalho SAP Mentor & SAP APJ Lead, Pure Storage</p> <p><i>Blockchain</i></p>	<p>Breakout 5C – Optimisation Stream <i>Ballroom 1</i></p> <p>Moving towards an Agile organisation</p> <p>Rapid changes in market conditions and technology have made it important for organisations to respond and adapt quickly. However, rapidly reconfiguring strategy, structures, processes, people and technology to capture value creation opportunities can be very difficult. This presentation will show the steps that Super Retail Group have taken to become an Agile organisation and increase the business benefits of the SAP investment.</p> <p>Tim Hobbs Applications Delivery Manager Super Retail Group</p> <p><i>Agile</i></p>	<p>SAP 5D – Transformation Skills Stream <i>Bastille Room</i></p> <p>Digital disruption - influencing digital transformation: fact or fiction?</p> <p>A recent well publicised report said that over 65% of the Australian Economy would experience significant digital disruption in the next few years. Although the term is widely used, it is often incorrect leading to many people being uncertain and not having the tools to prepare. This presentation will examine what is Digital Disruption and just as importantly, what it's not. It will also start equipping you with some tools so that you can think about how to prepare and even prosper in the face of unprecedented changes – whether it's your next enterprise system, moving to the Cloud, or something as significant as your career!</p> <p>Dr. Susan Foster SAUG SIG Lead, Organisational Change and Training & Senior Lecturer, Monash University</p> <p><i>Digital Disruption</i></p> <p><i>End of Transformation Skills Stream</i></p>
<p>4:15 pm – 4:20 pm</p>	<p><i>Transition Time</i></p>			

<p>4:20 pm – 5:00 pm</p>	<p>Breakout 6A – Technology Stream <i>Ballroom 3</i></p> <p>SAP Turn Thinking Into Doing Session Fast Track your Innovation Journey with SAP S/4HANA SAP S/4HANA is the ‘engine of innovation’ that can help leaders to achieve tangible business value from new technologies, such as Machine Learning, AI, Blockchain and Cloud applications. SAP S/4HANA is based on this simple formula: Simpler data model + Improved user experience = New business capability and improved productivity. In this session, learn how you can take instant advantage of SAP S/4HANA through the Cloud, making your journey faster and simpler by including native integration with SAP solutions across your enterprise. In addition, discover some of the product innovations SAP are delivering and how SAP S/4HANA Cloud can provide you with an opportunity to build customer facing applications.</p> <p>Paul Swain, S/4HANA COE Lead & Carmen Almajan, Solution Architect, SAP ANZ</p> <p><i>S/4HANA Cloud</i></p>	<p>Breakout 6B – LOB Stream <i>Ballroom 2</i></p> <p>HANA geodatabase benefits and patterns More than 80% of business decisions involve answering “WHERE” and in most cases the answer is in your data already. Tom from the US, who is an expert in all things spatial and geo-data, will show how SAP HANA Spatial allows companies to combine business, spatial, and real-time data in a unified data landscape with native, high-performance spatial processing. At the conclusion of this presentation, you’ll understand the 3 major benefits of utilizing HANA as an Enterprise Geodatabase in your ArcGIS deployment: GIS Acceleration, Simplification and Innovation. The presentation will also include a description of the base requirements for ArcGIS to utilize HANA as well as architectural patterns of how a HANA enterprise geodatabase can fit into your ArcGIS deployment.</p> <p>Tom Turchioe Spatial Expert, Global SAP HANA Center of Excellence, SAP America</p> <p><i>Spatial data</i></p>	<p>Breakout 6C – Optimisation Stream <i>Ballroom 1</i></p> <p>Data is live – why you should modernise your Analytics infrastructure Organisations everywhere are struggling to access the critical, real-time insights needed to answer tough questions, address risks before they happen, and seize new opportunities. According to a Forrester Consulting study, companies using SAP Analytics solutions have achieved significant improvements and savings, such as 171% ROI increase over three years, less time to generate reports and lower costs. Join Clint Vosloo, SAP Mentor who will share his insights around modernising your analytics infrastructure to ensure better insight to action across your organisation.</p> <p>Clint Vosloo SAP Mentor & Managing Partner EV Technologies</p> <p><i>Analytics infrastructure</i></p>	
<p>5:00pm – 7:00 pm</p>	<p>Networking Event in Exhibition area</p>			



Agenda | SAUG Brisbane Conference 2018

Thursday 10th May | Sofitel Hotel Brisbane



Please Note:

- The speakers and topics on this agenda are subject to change
- Customer case studies can vary and depend totally on speakers from SAUG member organisations who are willing and able to present.
- If you are interested in presenting at SAUG Conferences, please contact: michael.kovacevic@saug.com.au

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