

8:30 am – 9:00 am	Registration and arrival coffee & tea – level 2
9:00 am – 9:15 am	<p>Welcome & SAP Australian User Group Update Tamer Galil, SAUG Committee SAP Lead Business Analyst, Woolworths</p>
9:15 am – 9:45 am	<p>SAP Executive Keynote: SAP Australia in the era of the <i>Intelligent Enterprise</i> Industry and technology trends are driving the next computing era, the <i>Intelligent Era</i>. Join SAP Australia and New Zealand President and Managing Director Damien Bueno to learn about SAP Australia’s place in the <i>Intelligent Enterprise</i> and its strategy for customer and partner success via an integrated suite of intelligent applications. Damien will also outline his vision for how SAP does business in Australia, and what customers and partners can expect under his tenure.</p> <p>Damien Bueno President & Managing Director for Australia & New Zealand, SAP Australia</p>
9:45 am – 10:25 am	<p>Customer Keynote: Business and Digital transformation at Fonterra Fonterra has long been recognised as a leader, not just in its industry, but in its application of technology to optimise its business. It is currently undertaking a longer term digital transformation program including implementing SAP solutions to transform not just its key process but the entire way it runs its business and operations and focuses on its customers. Simon, who is the Chief Enterprise Architect at Fonterra, will give insights into the transformation program so far, what SAP solutions were incorporated and why, the expected and realise business benefits, as well as future plans.</p> <p>Simon Cowley Chief Enterprise Architect, Fonterra</p>
10:25 am – 11:10 am	Morning Break

11:10 am – 11:50 am	Breakout 1A – Optimisation Stream <i>Room 220</i>	Breakout 1B – LOB Stream <i>Room 219</i>	Breakout 1C – Technology Stream <i>Room 218</i>	SAP 1D – Transformation Skills Stream <i>Room 217 (Starts 11:55am)</i>
	<p>SAP S/4HANA and IBM Cloud - Getting to the bottom of how and why – an expert panel hosted by Hugh Riminton</p> <p>What does it really take, to transition to S/4HANA and IBM Cloud and what can your business achieve from it? Join Hugh Riminton as he talks to the experts about how SAP and IBM are partnering together - what they have gained and learned from real life customer examples and where to next.</p> <p>Host:</p> <ul style="list-style-type: none"> Hugh Riminton Journalist, Foreign Correspondent and Television News Presenter <p>Experts:</p> <ul style="list-style-type: none"> Clive Ewin, Partner & Leader of Enterprise Applications, IBM Sehida Frawley, Head of Digital Business Services, SAP ANZ <p><i>S/4HANA transition</i></p>	<p>IXOM’s automation of their sales order process</p> <p>This presentation will discuss IXOM’s journey to automate the arrival of inbound sales orders, (in different formats) into SAP. Using an Artificial Intelligence based solution - Esker’ Artificial Intelligence (AI) Order Management solution, IXOM successfully minimized manual data entry and streamlined the order entry process. Angela from IXOM will also share insights into the reasons for the project, proof of concept approach to justify the project, the delivered solution and on-going steps to optimise the solution from a user perspective.</p> <p>Angela Di Fede IT Commercial Functional Consultant IXOM</p> <p><i>Sales Automation</i></p>	<p>Virtustream Cloud Platform enabling the Intelligent Enterprise</p> <p>General-purpose public clouds try to be all things to all people. But, are they best for your in-memory ERP in SAP S/4HANA? This presentation will address the characteristics of enterprise-class IaaS: Cloud solutions designed for mission-critical applications, such as SAP S/4HANA and SAP Data Hub, that enable secure, scalable, and I/O intensive application hosting.</p> <p>Henrik Wagner Global SAP Practice Lead & SAP Mentor Virtustream</p> <p><i>S/4HANA, Cloud</i></p>	
11:50 am – 11:55 am	<i>Transition Time</i>			



11:55 am – 12:35 pm	Breakout 2A – Optimisation Stream <i>Room 220</i>	Breakout 2B – LOB Stream <i>Room 219</i>	Breakout 2C – Technology Stream <i>Room 218</i>	SAP 2D – Transformation Skills Stream <i>Room 217</i>
	<p>SAP Innovation Session The intelligent Digital Supply Chain of one powered by SAP Leonardo This presentation will help you understand the key drivers that are leading companies across industries to make a digital supply chain the first stop on their digital transformation journey. Explore how processes are evolving from aggregation to individualisation, and how this is creating the Digital Supply Chain of One. Learn how a digital supply chain that is intelligent, flexible, and connected enables digital supply chains to transition from cost savings and efficiency to a differentiated company strategy.</p> <p>Volker Wilhelm Solution Manager, Digital Supply Chain SAP ANZ</p> <p>Keith Baranowski Global Vice President and General Manager, Direct Spend Solutions, SAP Ariba</p> <p><i>Digital Supply Chain</i></p>	<p>Hydro Tasmania’s upgrade to S/4HANA – how to build the business case Hydro Tasmania are finalising the planning stage for an upgrade from ECC to S/4HANA with a planned go live in mid 2019. This session will give numerous insights and valuable advice on:</p> <ul style="list-style-type: none"> • The need for change driven by users wanting more • Business case development • Selecting the right partner • Where to host the new environment • Choosing the right product set • Change management approach • Findings from a review of Success Factors model company approach • Moving from standard expense management to Concur expense management <p>Vance Chinnery Corporate Solutions Manager Hydro Tasmania</p> <p><i>S/4HANA upgrade</i></p>	<p>Firing up the rocket – migration to a new API platform AGL was very keen to create an optimized and connected digital experience for its customers, partners, employees and other stakeholders. To achieve this, it has been migrating to a new API platform. Waqas will discuss the reasons for the move and what AGL is aiming to achieve. In particular he will focus the need to integrate with multiple digital channels, better B2B integration, securing digital assets and an optimal mobile experience.</p> <p>Waqas Ishaque SAP Solution Architect AGL Energy</p> <p><i>API Management</i></p>	<p>Do this first – before you start on a Digital Transformation journey La Trobe University has been on a continuous Digital Transformation path, focusing heavily on Cloud enablement. It moved its core business systems to ‘as-a-Service’ offerings and is continually changing the way it uses technology to run its operations. While the technology has generally functioned as it should, Greg soon realised that it was not always about the technology, and that areas such as people, processes, integration, and so forth, will determine the best outcomes. Greg has numerous insights and he will give you a frank and honest account of the implications, challenges, what he would have done differently and lessons learned from this journey, in a way that is relevant to all industries and functional areas. He will also give you some invaluable advice so that your journey of Digital Transformation is smoother and more successful.</p> <p>Greg Hill Director - Strategy, Innovation and Delivery, La Trobe University</p> <p><i>Learning, transformation</i></p>
12:35 pm – 1:40 pm	Lunch			

1:40 pm – 2:20 pm	Breakout 3A – Optimisation Stream <i>Room 220</i>	Breakout 3B – LOB Stream <i>Room 219</i>	Breakout 3C – Technology Stream <i>Room 218</i>	SAP 3D – Transformation Skills Stream <i>Room 217</i>
	<p>Medibank and S/4HANA – experiences one year on</p> <p>Medibank was amongst the first organisations in Australia to implement SAP S/4HANA. The organization embarked on a large transformation project to integrate separate SAP systems into a single corporate services platform. The aim of the program was to give Medibank an integrated view and control over its people and procurement spend. It also wanted to better use the large amounts of data being collected by the business and currently stored in siloed systems, as well as better management insights. After more than a year live on S/4HANA, they will share their experiences and give invaluable first hand advice and lessons learned to anyone else contemplating or planning the S/4HANA journey.</p> <p>Dinesh Kantheti Head of Finance Systems & Master Data David Chow, Finance Master Data Manager & Sravan Peyyeti, BPC Solution Manager, Medibank</p> <p><i>Medibank</i></p>	<p>Telstra rethinks it's approach to services procurement</p> <p>Statement of Work (SOW)-based services and labour account for more than 40 percent of the average company's total workforce spend per year. Operational procurement, especially for services, remains a challenge. Without complete services category management, an organisation will grapple with excess spend, inefficiency and risk. There are also the issues of guaranteeing your users don't engage non-preferred suppliers, tracking time and deliverables and ensuring suppliers hit key milestones. In this presentation, Telstra, with SAP Fieldglass, will discuss the business benefits of engaging a flexible workforce how they streamlined SOW management and drove value.</p> <p>Nathan Morony Major Projects Manager, Telstra Toni Jackson Director APAC, SAP Fieldglass</p> <p><i>Expense Management</i></p>	<p>SAP Innovation Session</p> <p>Driving business growth with a hybrid analytics strategy</p> <p>SAP recently commissioned Forrester Consulting to evaluate the factors driving analytics/BI maturity, particularly in relation to cloud capabilities. A key finding shows that most companies are taking a hybrid cloud approach to analytics – enabling them to put data insights to greater use. Join this session to find out more about the advantages of a hybrid cloud approach and discover how you can build an effective strategy by appropriately leveraging your existing on-premise analytics tools (both SAP and third party) and knowing when to extend or expand to the cloud.</p> <p>Andreas Kral Senior Solution Adviser, Analytics & Insight Centre of Excellence & Chetan Khimjee Solutions Architect – Business Analytics, SAP ANZ</p> <p><i>Analytics strategy</i></p>	<p>Mini Workshop: Ensuring your SAP project is a success with Change Management (Part 1)</p> <p>Many people are well aware that Change Management is the most critical and often overlooked aspect of project success (including of course SAP projects). The problem is there is little awareness of what is involved: there is no silver bullet or one size fits all. This highly interactive mini workshop will utilize collective experiences and give delegates the opportunity to share their challenges and successes and learn from others. In this first part, our highly experienced facilitator and Change Management expert, Dr Susan Foster will lead discussions around:</p> <ul style="list-style-type: none"> • What is Change Management • The impact of organisational structures • Collaboration and the continual learning organisation <p>Dr. Susan Foster SAUG SIG Lead, Organisational Change and Training & Senior Lecturer, Monash University</p> <p><i>Change Management</i></p>
2:20 pm – 2:25 pm	<i>Transition Time</i>			



<p>2:25 pm – 3:05 pm</p>	<p>Breakout 4A – Optimisation Stream <i>Room 220</i></p> <p>Customer Panel: What are your biggest challenges for the next year? Our panelists from some key SAP customer organisations will give their insights into:</p> <ul style="list-style-type: none"> • The biggest changes in the next 12 months for your use of SAP • What are you most concerned with? • What do you regard as Digital Transformation and do you have a Digital Transformation program? • Challenges & successes with recent SAP projects • Future plans & tips for others on the journey <p>Host: Chris Paine SAP Mentor & Senior Consultant</p> <p>Customer Panelists: Charmaine Steward, MMG Michael Dayaseela, Village Roadshow David Chin, Australia Post</p> <p><i>SAP Transformation</i></p>	<p>Breakout 4B – LOB Stream <i>Room 219</i></p> <p>Financial Transformation with enhanced self-service reporting at AusNet Services Having gone through a significant restructure, Finance at AusNet is now embarking on a transformation project which is partly focused on enhancing the suite of financial reports to support business processes and enable robust financial analysis and insights. This includes better leveraging the SAP and BI reporting toolsets, standardising and simplifying reporting across Finance, and ensuring that all reports are fit-for-purpose, accurate, and value-adding. This presentation will discuss the challenges, opportunities and business benefits that automated self-service reporting can provide to an organisation with a reduced support structure, along with an overview of the overall transformation project.</p> <p>James Canale Finance Transformation Manager AusNet Services</p> <p><i>Finance, Reporting</i></p>	<p>Breakout 4C – Technology Stream <i>Room 218</i></p> <p>SAP Innovation Session Move to the Cloud or stay On Premise - successfully migrate to SAP S/4HANA Is your organization planning to adopt SAP S/4HANA? This session explains how to mitigate risk and get the most out of your implementation of SAP S/4HANA by finding the right transformation and landscape management path. Whether you want to convert your existing SAP system into SAP S/4HANA or start with a fresh system featuring clean, valid, business-ready data, this session provides guidance and best practices. Our S/4HANA expert presenters will walk you through prerequisites, basic preparation steps, and the transformation process.</p> <p>Paul Swain Head of Solution Centre of Excellence SAP ANZ</p> <p><i>S/4HANA</i></p>	<p>SAP 4D – Transformation Skills Stream <i>Room 217</i></p> <p>Mini Workshop: Ensuring your SAP project is a success with Change Management (Part 2) This session continues from our previous session and will look into further and more in-depth issues around project success. Hosted by our facilitator Dr Susan Foster, this highly interactive mini workshop will give everyone a chance to share experience and discuss topics such as:</p> <ul style="list-style-type: none"> • What does change look like with new technologies • Enable performance optimisation and innovation • ERP and SAP project specific considerations • Impact of disruption and transformation <p>Dr. Susan Foster SAUG SIG Lead, Organisational Change and Training & Senior Lecturer, Monash University</p> <p><i>Change Management</i></p>
<p>3:05 pm – 3:35 pm</p> <p style="text-align: center;">Afternoon Break</p>				

3:35 pm – 4:15 pm	Breakout 5A – Optimisation Stream <i>Room 220</i>	Breakout 5B – LOB Stream <i>Room 219</i>	Breakout 5C – Technology Stream <i>Room 218</i>	SAP 5D – Transformation Skills Stream <i>Room 217</i>
	<p>Journey to finance in the Cloud-drawing a line in the sand for change in your business.</p> <p>My Pathway is a provider of education, training and employment services, across rural and regional Australia. The company has been leveraging the accessibility of the cloud to reach the most remote parts of Australia and bring all staff into the conversation of efficiency and innovation whilst maintaining process and accounting compliance. A cloud-based finance system was also necessary to provide an agile and scalable technology foundation to better support fast growth and change. This session will discuss:</p> <ul style="list-style-type: none"> • The financial transformation journey • Driving flexibility, scalability and accountability across the organisation • Developing a business case for moving to the cloud. <p>Glenn Gregory Business Systems Analyst My Pathway</p> <p><i>Financial Transformation</i></p>	<p>Achieving better integration and business value from your SuccessFactors solutions</p> <p>Soon after commencing it's SuccessFactors journey, Jemena uncovered cloud extensions and their ability to leverage existing SAP SuccessFactors solution frameworks to achieve enhanced business results. Implementing extensions demonstrated other integration opportunities. Jemena leveraged the SuccessFactors Learning solution features and framework to create its network compliance system. This system provides greater compliance visibility, contractor record storage, and processes for non-learning applications, while remaining tightly integrated with training managed in SuccessFactors Learning. Join Jemena as they share their challenges, lessons learned, and the end result, which has improved HR's business value and the view of SAP SuccessFactors solutions.</p> <p>Nicole Butler HRIS Business Lead Jemena</p> <p><i>SuccessFactors Integration</i></p>	<p>SAP Innovation Session</p> <p>The future connected worker, using wearables, AI and Machine Learning</p> <p>In this presentation, we will discuss how SAP is using Machine Learning/ AI in combination with wearables to identify the health and wellness of employees. There will also be demonstrations of industrial uses cases from the connected worker in field service to stress identification in the office. We will also look at how wearables and AI are used for patient health management including helping users with Parkinson's and stroke management. This is all being achieved using a Leonardo Design Thinking process and projects that are being developed locally.</p> <p>Dr. Nicholas Nicoloudis Senior Business Innovation Strategist, Innovation Office, SAP APJ</p> <p><i>Machine learning</i></p>	<p>How to benefit from disruption and transformation in your organization</p> <p>The SAP Next Gen Lab at Victoria University aims to develop industry transformation projects, expand industry collaboration and optimise SAP use in an organization. It connects student startups with organisations seeking to develop innovation, by developing proof of concepts around extending innovative SAP use in an organisation. Dr Scott Bingley, the Lab director will explain how you can get involved and Natasha Silveira from O-I Asia Pacific will show how they are benefitting from the program and how you can benefit and capitalize on the opportunity to develop the next generation of technology leaders.</p> <p>Dr Scott Bingley Director SAP Next Gen Labs, Victoria University &</p> <p>Natasha Silveira, HR Central Lead APAC, O-I Asia Pacific</p> <p><i>Disruption, Innovation</i></p>
4:15 pm – 4:20 pm	<i>Transition Time</i>			

4:20 pm – 5:00 pm	Breakout 6A – Optimisation Stream <i>Room 220</i>	Breakout 6B – LOB Stream <i>Room 219</i>	Breakout 6C – Technology Stream <i>Room 218</i>	SAP 6D – Transformation Skills Stream <i>Room 217</i>
	<p>SAP Agile software development at AGL – making elephants dance! Agile methodology, aimed at continuous, incremental and quick delivery of business value, has become very popular with its adoption skyrocketing in recent years. Meanwhile SAP as an enterprise system, due to its complexity and significance, is often considered heavy and clunky. In this presentation, we would like to share with you, AGL's journey of bringing agility to SAP Development. Discuss will include:</p> <ul style="list-style-type: none"> • Where and how we started our journey of SAP Agile development • What Agile practices have been adopted for SAP development. • How do we keep tracking, measuring, and adapting ourselves? • What are the lessons learnt along the journey? <p>Frank Wu Digital SAP Technical Lead AGL</p> <p><i>Agile Development</i></p>	<p>Ahead of the game: Monash University's experiences as one of the first to pilot Single Touch Payroll Single Touch Payroll (STP) came into effect recently and many organisations would be aware of the basic rules and requirements but are still not sure of solutions and next steps. Monash University was one of the pilot customers testing the solution using their data and environment. In this session they will discuss why they chose this path, expected benefits and experiences so far. SAP will also be on hand to demonstrate the solution and offer in depth insights into how this could be a solution for your organization.</p> <p>Sonia Bugeja Senior Functional Analyst Monash University &</p> <p>Matt Voce Product Manager HCM, SAP ANZ</p> <p><i>Single Touch Payroll</i></p>	<p>Fundamentals of SAP Software Licensing Understanding SAP licensing can be a complex task, with all the recent changes and uncertainty about what is in a contract versus your use entitlements. Getting it wrong can be a substantial risk for your organisation. Rather than just giving updates, this presentation will take a step back to give you a thorough understanding of licencing so that your decision making is more informed. As well, it will discuss such issues as:</p> <ul style="list-style-type: none"> • What is a licence? • Different licence types • Maintenance and support resources & where to go for more information <p>Dr Paul Hawking SAP Mentor & Independent Consultant</p> <p><i>Licensing</i></p>	<p>SAP Innovation Session Drive successful business transformation with just in time and just enough learning This session explains how to get the most out of your digital transformation by walking you through the four stages of user enablement. Our Learning Expert will show you how innovative organisations are moving away from one-time training events to continuous micro-learning to ensure their teams have the skills and knowledge to perform their job effectively and efficiently.</p> <p>Rebecca Bottomley Learning Enterprise Architect, SAP ANZ</p> <p><i>Learning</i></p>
5:00pm – 7:00 pm	Networking Event in Exhibition area			



Agenda | SAUG Melbourne Conference 2018

Thursday 15th November | Melbourne Convention & Exhibition Centre



Please Note:

- The speakers and topics on this agenda are subject to change
- The number and type of Customer case studies can vary and depend totally on speakers from customer organisations who are willing and able to present.
- If you are interested in presenting at SAUG Conferences, please contact: michael.kovacevic@saug.com.au

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