Agenda | SAUG Canberra Conference 2019
Thursday 7th March | National Convention Centre Canberra

8:30am – 9:00am	**Registration and arrival coffee & tea – Ballroom Level 1**
9:00am – 9:15am	**Welcome – SAP Australian User Group Update** **Tamer Galil, Treasurer SAP Australian User Group / SAP Lead Business Analyst, Woolworths**
9:15am – 9:50am	**SAP Executive Keynote: Becoming the Intelligent Nation** Economic, societal and technology trends are driving change at an exponential rate. This revolution is presenting challenge and opportunity to the Australian Public Sector, all of which will ultimately drive agencies into the new realm of the experience economy. Hear from SAP on how they are responding, and adapting to such change, and supporting Governments around the world to succeed and drive intelligent nations. **Chris Peck, Executive General Manager Public Services, SAP Australia & New Zealand**
9:50am – 10:30am	**Customer Keynote: Information superiority for modern warfare – Department of Defence Digital Transformation** The Department of Defence has embarked on a large scale and wide ranging transformation to help ensure Australia's defence capability in the face of ever changing threats. This presentation will give insights into the innovations and transformation with a focus on Enterprise Information Management, Enterprise Resource Planning and the Infrastructure Transformation Program. **Stephen Pearson, Chief Information Officer, Department of Defence**
10:30am – 11:10am	**Morning Break**

11:10am – 11:50am	**Breakout 1A – LOB Stream** *Fitzroy Room*	**Breakout 1B – Digital Transformation Stream** *Murray Room*	**Breakout 1C – Optimisation Stream** *Swan Room*
	Exploring the Integration Platform-as-a-Service offering on SAP Cloud Platform When it comes to cloud integration, one of the key challenges is the need to support various integration patterns such as process-centric, data-centric, device-centric, user-centric, and mobile-centric integration. In this session you will learn more about SAPs integration platform-as-a-service offering and how the core integration services address all these different integration challenges. **Murali Shanmugham** **SAP Technology Ambassador & SAP Cloud Platform Solution Advisor,** **SAP ANZ** *Cloud Integration*	**Strategic Roadmap to S/4HANA – Greenfield, Brownfield or the BLUEFIELD™ approach?** Determining the optimum path to S/4HANA, particularly in light of greenfields or brownfields approaches is a challenge. There is however a third option which is an approach to major system projects, called the **SNP BLUEFIELD™ approach.** Unlike existing, approaches, this enables you to migrate, upgrade, and enhance features in a single go-live project. Understand: • The most valid migration scenarios for your organisation • What are the benefits of the SNP BLUEFIELD™ approach? • Best practices for a smooth transition? • Combining DB change, upgrade, cloud and functional benefits during your S/4HANA move • Closing the gap between business strategy and IT execution **Marcus Scott** **Managing Director,** **SNP Australia** *S/4HANA options*	**Mission critical to securing and protecting your SAP system from cyber attacks** With increasingly sophisticated threats and hacking being made easy using public available toolsets, this presentation will show why you should invest in SAP Cyber Security. Our International Cyber Security expert, Thomas will discuss areas of protection including: code level security, configuration security, interface security and transport management security. It will then show some real life forensic or hacking examples including money transfers, brute force user account, impersonating another user and sending quarterly results to a Gmail account. You will learn what customers do wrong despite updating their security patches on time and will take away valuable advice on how to better secure your systems. **Thomas Kastner** **Chief Technology Officer,** **Virtual Forge** *Cyber Security*
11:50am-11:55am	*Transition Time*		

11:55am – 12:35pm	**Breakout 2A – LOB Stream** *Fitzroy Room*	**Breakout 2B – Digital Transformation Stream** *Murray Room*	**Breakout 2C – Optimisation Stream** *Swan Room*
	Managing identities and authorizations in a hybrid environment The Service Delivery Organization, within the Department of Finance has successfully implemented a cloud-based travel management solution for parliamentarians. An important aspect is managing identities and authorizations of users through a secure and automated mechanism, using SAP Identity Provisioning Service and Identity Authentication Service. This session will outline how SDO overcame the challenges of exposing a protected environment to external users, how IPS was used to manage Identities for cloud systems, specifically SAP Cloud Platform and Identity Authentication Service and how it can be configured to work with SAP Identity Management to cover identity management in both On premise and Cloud environments. **Alex El-Debel, Chief Architect & Delivery Lead & Gopal Vilayur, Program Director, SDO Department of Finance & Sharad Parasher, GRC, Security and IDM Lead, SDO Department of Finance & SAP ANZ** *Identities & Authorizations*	**Optimising the Public Sector workforce with Machine Learning & Artificial Intelligence** Incorporating Artificial Intelligence and Machine Learning into enterprise software can simplify employees' everyday lives and allow them to focus on higher value tasks. Imagine if employees could use natural language or speak to a virtual assistant to get reports, configure alerts, enter data or execute workflows. This session, will showcase some real-life machine learning demos from around the world which are improving workforces, increasing productivity, employee engagement and satisfaction. **Murali Shanmugham SAP Technology Ambassador & SAP Cloud Platform Solution Advisor, SAP ANZ** *ML, AI*	**SAP Innovations** **Hidden in plain sight - Improving data-driven citizen outcomes** Governments are leading the way by leveraging operational and experiential data to positively impact citizens, policy makers, employees and even their reputation. Understand how agencies can develop a data-driven strategy that helps predict behaviour and drive better citizen engagement. Learn from peers on unlocking the value of data **Ryan Van Leent Global Public Sector Specialist, SAP Institute for Digital Government** *Data Driven Government*
12:35pm – 1:40pm	**Lunch**		

1:40pm – 2:20pm	**Breakout 3A – LOB Stream** *Fitzroy Room*	**Breakout 3B – Digital Transformation Stream** *Murray Room*	**Breakout 3C – Optimisation Stream** *Swan Room*
	SAP Innovations **Becoming the Intelligent Nation with S/4 HANA** Public-services have important decisions to make about whether and how to adopt SAP S/4HANA, especially as a large number of SAP ERP systems are highly customized. Join this session to hear from SAP experts on how your agency transition to S/4 HANA can be approached successfully and painlessly. Take away some key pointers and learn from peer-to-peer use cases on a transition strategy that works for your agency. **Paul Swain** **Head of Solution Centre of Excellence** **SAP ANZ** *Intelligent Nation*	**ICT transformation at DHS – enabling successful business transition** This presentation will share recent experiences (and give a comparison to last year's status) from the major ICT transformation at the Department of Human Services using SAP technology. The focus will be on: • Lessons learned from early transformation that influenced the industrialisation of DHS's change process • Facilitating migration of business functions from legacy technology to entirely new back-end and user-interface systems • How the technology transition enabled and promoted business process change • Challenges in maintaining the technical agility required to produce reusable componentry, reduce technical debt and complexity in a new environment whilst continuing to deliver BAU (legislative) change **Matthew Walker** **Director Future State Innovation,** **Department of Human Services** *Transformation*	**Developing a self-service reporting initiative – Transport for NSW** Transport for NSW leads the development of safe, integrated and efficient transport systems for the people of NSW. This presentation will discuss how TfNSW kicked off a Self-Service Reporting initiative to deliver this capability to the business, taking into consideration the current SAP landscape. Topics to be covered will include: • Defining a self-service reporting strategy • Performing a POC of SAP Analytics Cloud • Comparing other tools • Evaluating architecture options in a hybrid on premise/cloud environment • Planning for upgrading to SAP BW on HANA and beyond • Considerations in the context of SAP's roadmaps for analytics, Business Warehouse and HANA **Mustafa Bensan** **Information Architect,** **Transport for NSW** *Reporting*
2:20pm – 2:25pm	*Transition Time*		

2:25pm – 3:05pm	Breakout 4A – LOB Stream *Fitzroy Room*	Breakout 4B – Digital Transformation Stream *Murray Room*	Breakout 4C – Optimisation Stream *Swan Room*
	Single Touch Payroll (STP) update The Single Touch Payroll (STP) came into effect more than 8 months ago with the main aim of streamlining payroll reporting. This presentation will give a review and update on where STP is at the moment. It will also discuss: - Implementation status and challenges - Compliance issues - STP – obligation or opportunity? - Third party solution updates - Demonstration of employer/ employee streams - Common themes and learnings. **Scott Payne** **Single Touch Payroll Relationship Manager,** **Australian Taxation Office** *Single Touch Payroll*	**SAP Data Hub – What it is and why you need to know about it** As our landscapes get more complicated with a blend of on-premise, cloud and big data sources, many Public Sector organisations are struggling to get to grips with all these disparate data sources. In this live demo intensive session, SAP Mentor, Clint Vosloo, will give you a guided tour of SAP Data Hub and show you how it could be beneficial for your organisation. **Clint Vosloo** **SAP Mentor & Managing Partner** **EV Technologies** *Data Hub*	**SAP Innovations** **Nation building – The evolution of government through its people** Public sector organisations are faced with enormous challenges when it comes to overcoming obstacles to accomplish their mission. Whether part of a large federal agency, state or local government body, there are some unique challenges that all organisations in the public sector are facing — especially for HR and people leaders. Carl and Eli will take you through some of these challenges around the "Future of Work" and demonstrate how SAP SuccessFactors can address these issues. **Carl Hubbard** **HR Strategy Advisor,** **SAP SuccessFactors &** **Eli Ratiner** **SAP Cloud Specialist,** **SAP ANZ** *Future of work*
3:05pm – 3:35pm	**Afternoon Break**		

3:35pm – 4:15pm	**Breakout 5A – LOB Stream** *Fitzroy Room*	**Breakout 5B – Digital Transformation Stream** *Murray Room*	**Breakout 5C – Optimisation Stream** *Swan Room*
	SAP Innovations **Intelligent Spend Management - Every source. Every category. One unified view.** This session will show how you can bring finance and procurement leaders across the agency together to get total control of each spend category as well as holistic way to orchestrate spending across categories. Learn more on Intelligent Spend Management from SAP. **Drew Mauldin** **Senior Solution Expert,** **SAP Ariba ANZ &** **Parul Gupta** **Senior Solution Expert,** **SAP Concur, ANZ** *Intelligent Spend*	**Public Sector Panel: What are the biggest challenges for the next year?** Our panelists from some key Public Sector Departments and Agencies will share their insights and thoughts on: • The biggest changes and challenges in the next 12 months for their use of SAP and technology generally? • What do you regard as Digital Transformation and do you have a Digital Transformation program? • Challenges & successes with recent SAP projects • Future plans & tips for others on the journey *Host:* **Tamer Galil, SAUG & Woolworths** *Panelists:* • **Lucy Poole,** **Digital Transformation Agency** • **Lawrence Hosking,** **Attorney General's Department** • **Ivan De Oliva,** **Transport for NSW** *Transformation*	**Upskilling yourself for the next generation of SAP technology** SAP technologies, and the ICT industry generally, are evolving so fast that it is hard for the rest of us to keep up with it. Each person therefore needs to put in some effort to update their own SAP skills, knowledge and qualifications to prepare for the next 10 years of SAP project implementations, upgrades, Machinery of Government (MOG) changes and support. Gary will draw on his extensive experience and share his thoughts on what skills sets will be most in demand over the next few years based on industry trends as well as other local factors which may affect Australian Public Sector (APS) agencies. He will also share some tips and tricks about how and where to get loads of SAP information, free online training and your own SAP trial systems to learn on, such as SAP HANA Express, S/4 HANA, BW/4 HANA, SAP Analytics Cloud and others. **Gary Hooker, FCPA** **SAP Mentor and SAP System Administrator,** **Department of Home Affairs** *Upskilling*
4:15pm – 4:20pm	*Transition Time*		

4:20pm – 5:00pm	Breakout 6A – LOB Stream *Fitzroy Room*	Breakout 6B – Digital Transformation Stream *Murray Room*	Breakout 6C – Optimisation Stream *Swan Room*
	SAP Leonardo – a look under the covers for the Public Sector There has been a lot of talk about SAP Leonardo recently. It is referred to as an approach to Digital Transformation and Digital Business or the engine behind the intelligent enterprise. More than one solution or platform it is a process for applying emerging technologies such as Artificial Intelligence, Machine Learning, Blockchain, IoT and more. In this session SAP Mentor and keynote speaker Clint Vosloo, will take a look under the covers of Leonardo, show you all the various components and give you a good understanding of what this technology approach can mean for the Public Sector. **Clint Vosloo** **SAP Mentor & Managing Partner** **EV Technologies** *SAP Leonardo*	**SAP Innovations** **Defining the experience economy to create positive citizen outcomes** Every touchpoint between government and citizens matters, and the quality of that interaction will lead to downstream impacts—either positive or negative. This session will help attendees anticipate and influence those impacts, and will also share the latest news from CX about acquisitions (ie. Qualtrics, Gigya, Coresystems) and the recently-completed Citizen Engagement Survey. **TJ Chandler** **Managing Director APAC** **SAP Customer Experience** *Citizen Engagement*	**Design user interfaces with 3D objects in SAP Fiori** This presentation will show how to enable 3 dimensional viewing in your SAP Fiori applications. Discussion will include understanding basic user interaction with the 3D environment, how to display both simple and complex objects and using 3D viewing in various different locations in a Fiori application. **Chris Rae** **SAP Mentor, Technology & UX Specialist,** **D'alrae Solutions** *Fiori, UI, 3D*
5:00pm – 7:00 pm	**Networking Event in Exhibition Area**		

Please Note:

- The speakers and topics on this agenda are subject to change
- Agency case studies will vary and depend totally on speakers from SAUG member organisations who are willing and able to present.
- If you are interested in presenting at SAUG Conferences, please contact: michael.kovacevic@saug.com.au

Continuing Professional Development (CPD) Hours

The **HR topics** within the SAUG Canberra Conference conform to Australian Human Resources Institute (AHRI) requirements for gaining Continuing Professional Development (CPD) hours. AHRI members who attend HR topics can count the time attended as part of their CPD hours. More information.

The **General Breakout Streams** within the SAUG Canberra Conference conform to Australian Computer Society (ACS) requirements for gaining Professional Development (PD) hours. ACS members who attend the general streams can count the time attended as part of their PD hours. More information