

SAUG Executive Council Meeting Agenda | 28th Mar 2019

TIME	SESSION TOPIC	SPEAKER
8:30am	Registration, tea & coffee	
8:50am – 9:00am	SAUG Executive Council Meeting: Welcome & Update	Nadeera Hoosen SEC Steering Committee Chair
9:00am – 9:40am	Customer Case Study: Banking disruption and transformation – Xinja & SAP Xinja is a digital “Neobank”, designed entirely for mobile, which aims to disrupt banking by revolutionising customer experience. A large suite of Cloud based SAP solutions have been and will be implemented to underpin Xinja’s journey. Peter will discuss his vision for Xinja, the strategy behind the implementation of SAP Cloud solutions and future plans.	Peter Makris Co-Founder & Director of Enterprise Delivery, Xinja
9:40am – 10:20am	Customer Case Study & Strategy Session: Developing a strategic business wide change management program Most organisations recognise the importance of change management for technology projects however many are still approaching it in an ad-hoc project based way (typically at the completion of the project), and then have to re-invent the wheel for each new project. In this presentation, Andy will share insights into the comprehensive program of works at Orora Group called “Tour de Change” which is driving a culture of change awareness throughout the business. As well as discussing the importance of pre-empting change and building change awareness and skills for different personas in the organisation, Andy will share a strategic overview of the program, where Orora Group are on their journey and where to next.	Andy Derrick Head of IT Change and Compliance, Orora Group
10:20am – 10:50am	Morning Break	

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10:50am – 11:30am	<p>Customer Case Study: <u>Upgrading to S/4HANA – building the Hydro Tasmania business case</u> Hydro Tasmania are in the final planning stage for an upgrade from ECC to S/4HANA with a planned go live in mid 2019. This presentation will give an overview of the extensive work undertaken on business case development as well as selecting suitable partners, hosting environments, product set selection, potential challenges and how they are planned to be overcome and change management approaches.</p>	<p>David Shields, Corporate Solutions Manager, Hydro Tasmania</p>
11:30am – 12:00pm	<p>SAP Executive Presentation: <u>Revolutionising the Customer Experience</u> As the trend towards personalised, differentiated and integrated customer experiences increases in momentum, SAP has dramatically changed its solution offerings in the space, in particular with its C/4HANA Cloud based suite of products. This presentation will give a strategic overview of SAP C/4HANA and will examine how it differentiates from other solutions in the market.</p>	<p>Steven Hayes Senior Vice President & APJ Head of Sales, SAP Customer Experience</p>
12:00pm – 12:55pm	<p>SAP Q & A session: An opportunity to put your most important questions to SAP</p>	<p>Damien Bueno President & Managing Director, SAP ANZ</p> <p><i>Facilitated by:</i> Matthew Perry Chairperson, SAUG & CIO Orora Group</p>
12:55pm – 1:00pm	<p>SAP Executive Council Meeting: Close</p>	<p>Gavin Wood SEC Steering Committee Member</p>
1:00pm – 2:00pm	Networking Lunch	



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Please Note

The speakers and topics on this agenda are subject to change.

If you are interested in presenting at this Meeting or other SAUG events, or for further details about this agenda events please contact: michael.kovacevic@saug.com.au