

SAUG Executive Council | Agenda

26 Mar 2020 | Royce Hotel, Melbourne

8:30am – 8:50am	Registration, tea & coffee
8:50am – 9:00am	SAUG Executive Council Welcome & Update
9:00am – 9:30am	<p>Customer Keynote Presentation: Creating a new business with real time operational and customer intelligence at Village Roadshow</p> <p>This presentation will discuss an innovative, award winning new project at Village Roadshow utilising a range of SAP solutions that deliver a 360-degree, near real-time analytics view of the business, optimizes margins using detailed financial insights, extracts data from numerous systems and improves customer experience using near real-time customer experience feedback surveys.</p> <p>Geoff Spicer Chief Information Officer, Village Roadshow</p>
9:30am – 10:00am	<p>Customer Keynote Presentation: Global CX & Digital Transformation – challenges and lessons learned</p> <p>IDP Education Ltd has undertaken a massive global Digital Transformation in 38 countries, based around SAP Cloud and numerous SAP solutions, which is dramatically changing its customer experience and the way engages with customers. As well as an update on the project, Chris will discuss some important issues and challenges including integration, support and SAP Cloud roadmap and strategy.</p> <p>Chris Costley Director Customer & Operations Transformation, IDP Education Ltd</p>
10:00am – 10:30am	<p>Partner Keynote Presentation: Transforming the way enterprises innovate and run SAP (tbc)</p> <p>This session will explore new approaches to innovation and how some organisations are transforming the way they run SAP. It will look at journeys to innovation and transformation and will give valuable strategic insights that can be applied to most other enterprises and situations</p> <p>AWS Sponsor – speaker tbc</p>
10:30am – 11:00am	Morning Break

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11:00am – 11:30am	<p>Customer Keynote Presentation Driving productivity and safety for a mobile workforce Newcrest Mining is revolutionising the way its large field workforce is accessing data with increased functionalities and in a simplified and intuitive way while increasing productivity and safety. This presentation will discuss the award winning project and how a range of innovative solutions on the SAP Cloud Platform are achieving these goals.</p> <p>Emma Bartleet Manager – SAP & IT Training, Newcrest Mining</p>
11:30am – 12:00pm	<p>SAP Expert Presentation: Dispelling the myths and realising business value from AI There has been a lot of confusion and misunderstanding around Artificial Intelligence including the myth that it will destroy all jobs and remove the need for an organisation to have employees. This session will dispel the myths and examine how AI, including Chatbots & iRPA, will empower employees to focus on high value task, leaving mundane tasks for automation and how an enterprise can start to realise business value from these emerging technologies.</p> <p>Dr. Nicholas John Nicoloudis, Machine Learning Principal (APJ), Innovation Factory SAP Australia</p>
12:00pm– 12:55pm	<p>SAP Q & A session An opportunity to put your most important questions to SAP This session is an opportunity to put your most pressing questions to SAP’s most senior executive in Australia. Questions will be selected via a member survey prior to the meeting and there will be time to ask questions directly from the floor.</p> <p>Damien Bueno President & Managing Director, SAP ANZ</p>
12:55pm – 1:00pm	Close SEC Steering Committee
1:00pm – 2:00pm	Networking Lunch

Please Note

The speakers and topics on this agenda are subject to change.

If you are interested in presenting at this Meeting or other SAUG events, or for further details about this agenda, please contact:

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