



# AGENDA | SAUG NATIONAL SUMMIT 2013

Hilton Hotel, Sydney

WEDNESDAY 11 <sup>TH</sup> SEPTEMBER	Breakout Stream 1 Level 3 – Ballroom B	Breakout Stream 2 Level 3 – Ballroom A	Breakout Stream 3 Level 4 – Room 1	Breakout Stream 4 Level 4 – Room 3	Breakout Stream 5 ISUG - Tech Database & Technology Level 4 – Room 4	Jeff Word SAP HANA Workshop Level 4 – Room 5
<b>9:00 - 9:15</b>	<b>SAUG Welcome:</b> Ian Harison, SAUG Chair & CIO, Komatsu					
<b>9:15 - 9:45</b>	<b>SAP Executive Update:</b> Greg Miller, Chief Operating Officer, SAP ANZ Greg will discuss SAP's cloud first strategy and how customers are moving to the cloud at the pace that fits their business. SAP's cloud solutions are enabling businesses in Australia to consume the latest technologies around enterprise mobility, big data solutions, and in-memory computing – more cost effectively and with more rapid time to value.					
<b>9:45 - 10:30</b>	<p><b>Keynote Address 1:</b> Ross Dawson, IT Futurist, Author, Chairman, The Insight Institute – Leadership in Enterprise Technology</p> <p>Powerful driving forces across technology, society and business are creating a substantially different shape and role for enterprise IT. Through and beyond existing trends such as cloud, mobility, big data, and social, technology is moving to the heart of how organisations create value. Enterprise technology is now central to every facet of organisations, including their internal functions, customer relationships, role in ecosystems, and strategic innovation. Effective leadership today and tomorrow is required to bring out the full potential and value of enterprise technology.</p> <p>Leading IT Futurist, Ross Dawson will give unique insights into:</p> <ul style="list-style-type: none"> <li>• The primary driving forces in technology, society and business</li> <li>• Where major trends in enterprise technology are going</li> <li>• How organisational structure is changing</li> <li>• The role of technology in building high-value business ecosystems</li> <li>• The drivers of effective innovation in organisations</li> <li>• How leaders can best drive greater value from enterprise technology</li> </ul> <p><b>Enterprise Technology</b></p>					
<b>10:30 - 11:00</b>	<b>Morning Break in Exhibition Area</b>					



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11:00 - 11:45	<b>Breakout Sessions</b>	<p><b>Breakout 1:</b> Craig Farrell, Chief HR Officer, Dept of Immigration and Citizenship <b>The DIAC Successfactors Journey</b> Craig will give insights into the strategy and thinking behind the DIAC integrated Talent Management vision, and the way in which SAP solutions are being used as a business enabler by combining existing SAP investment with SuccessFactors offerings.</p> <p><b>SuccessFactors/ HR</b></p>	<p><b>Breakout 2:</b> Irene Hopf, IBM Global Alliance Lead for Analytics and SAP HANA &amp; Keith Murray, Lead Solutions Architect and Global SAP Alliance Leader, Cloud Computing for the IBM - SAP Strategic Alliance, IBM <b>Cloud Computing and HANA - New International Insights</b> Covering not one, but two of the hottest topics, two internationally renowned speakers from the IBM SAP Competence Centre in Waldorf, Germany, bring a fast moving snapshot of compelling new global highlights on Cloud Computing plus HANA. This session will provide invaluable insights into what is new including IBM's experience and real world success, analyst expectations and mega-trends for the market in general. <b>Cloud, HANA</b></p>	<p><b>Breakout 3:</b> Jeremy Goddard, General Manager Business Solutions SAP ANZ <b>Understanding SAP's recently announced Cloud &amp; On Premise License Extension Policies</b> On Premise Extensions, providing customers and partners with flexibility and choice to adapt to their changing business requirements based on their existing on-premise SAP solutions. Customers can now decide to evolve their existing on-premise landscape with other solutions from the SAP on-premise portfolio through reallocating existing investments in SAP by replacing on-premise licenses and maintenance with selected solutions from SAPs innovative on-premise portfolio. <b>Cloud, Licensing</b></p>	<p><b>Breakout 4:</b> Graham Robinson, SAP Mentor &amp; Principal Consultant, Yelcho Consulting Systems <b>Workflow Approval - anywhere, anytime</b> Do you need to support workflow approval and none of the various SAP workflow inboxes cut it? This presentation will show you a simple, cheap, workflow approval solution that requires no infrastructure, no support packs, no training with support for all devices. Real life examples from leading organisations. Non-believers are welcome.</p> <p><b>SAP Business Workflow</b></p>	<p><b>Breakout 5:</b> ISUG – Tech Database &amp; Technology Peter Thawley, VP &amp; GM Global Database Solutions, SAP <b>SAP Sybase Futures</b> ASE, IQ, Replication Server are core elements of SAP's data management technologies. Peter will discuss how HANA fits in, plus future directions in the short and long term. These are all important factors to facilitate successful tactical and strategic business decision making.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
11:45 - 11:55	<b>Transition Time</b>						



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11:55 - 12:40	<b>Breakout Sessions</b>	<p><b>Breakout 6:</b> Rod Baldock, Manager Strategic Projects, Toyota Motor Corporation Australia</p> <p><b>Toyota Australia's Successful SAP Upgrade - Reflections, Tips and Lessons Learned</b></p> <p>In January 2013 Toyota Motor Corporation Australia (TMCA) went live with its largest and most critical SAP project ever - the upgrade and merge of its ERP 4.7 and HR ECC5 systems. Rod will describe TMCA's upgrade journey and give attendees insights into approaches, risks and countermeasures to help smooth the way to a successful go live.</p> <p><b>ERP, HCM</b></p>	<p><b>Breakout 7:</b> Alexandra Carvalho, SAP Mentor and Managing Partner, BI Group</p> <p><b>Solving the big data puzzle with HANA</b></p> <p>Learn about the importance of analysing and acting upon Big Data in order to create a competitive advantage. Discover how HANA can drive value from Big Data within a unified data management framework and how to go beyond OLAP analysis and harness the power of real-time Analytics</p> <p><b>HANA, Analytics</b></p>	<p><b>Breakout 8:</b> Dr. Susan Foster, SAUG SIG Lead, Organisational Change &amp; Training, Monash University</p> <p><b>Can training really be the silver bullet?</b></p> <p>This session will explore Training Management Lifecycle (TML) which is a comprehensive training plan covering all aspects of training from governance to training needs analysis by visually depicting an ongoing cycle of training activities. TML is designed so that training is assessed and managed pre- and post-implementation, and can be used with any system implementation.</p> <p><b>Organisational Change Management</b></p>	<p><b>Breakout 9:</b> Ross Cunningham, General Manager Business Critical Systems, HP South Pacific, &amp; Anita Paul, Senior Director, Applications Services, HP Asia Pacific</p> <p><b>HANA and the Cloud - making it real</b></p> <p>Focused on the hottest topic in town, SAP HANA, we can provide insights from recent projects; from developing use cases to calculating the return on investment through final deployment. We will discuss critical success factors and provide valuable insights on how you can reduce deployment timeframes and provide earlier realisation of value from a solution that promises to transform your business with real time information.</p> <p><b>HANA</b></p>	<p><b>Breakout 10:</b> ISUG – Tech Database &amp; Technology Joe Woodhouse, Information Architect &amp; Sybase Technical Specialist, Prima Donna Consulting</p> <p><b>Creating a Business Case for the Future</b></p> <p>Executive Managers &amp; Technologists often don't talk the same language. This session will show you how to "speak management" and develop persuasive arguments about what's good for them, good for you and what's good for the business.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
12:40 - 1.50	<b>Lunch in Exhibition Area</b>						



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<p><b>1:50 - 2:35</b></p> <p><b>Keynote Address 2: David Kennedy, Chief Information Officer, NSW Trade and Investment</b> Delivering one of the world’s largest Cloud programs</p> <p>David will discuss how he and his team successfully implemented, what has been called "the largest cloud-based SAP program undertaken anywhere in the world". Also described as "the most innovative public sector ICT project in the world", it consolidated legacy ERP systems from 16 agencies and 8,500 employees to an SAP cloud platform using Business ByDesign.</p> <p>Learn:</p> <ul style="list-style-type: none"> <li>• How services are delivered with efficiency and cost effectiveness</li> <li>• The strategies to ensure security and certainty</li> <li>• How David has successfully championed the adoption of SaaS and Cloud within NSW Government</li> <li>• Why it's not about plastic boxes but business transformation and enablement</li> </ul> <p><b>Cloud</b></p>						<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
<p><b>2:35 - 3:20</b></p> <p><b>Keynote Address 3: Sam Gerner, Director, Cloud Strategy and Partners, Cisco Systems</b> Enterprise Cloud – The current state of the market</p> <p>Despite the incredible promise of Cloud delivery models, Enterprises are confronted with a bewildering range of options and opinions from an ever expanding list of Cloud service providers. Through its role as a global leader in network technologies, Cisco is uniquely positioned in the ecosystem, so this presentation will focus on the Enterprise journey to the world of many Clouds through case studies and insights.</p> <p>Attendees will discover:</p> <ul style="list-style-type: none"> <li>• The different approaches enterprises are taking</li> <li>• The role of emerging technologies such as Software Defined Networking, Analytics and Automation tools</li> </ul> <p><b>Cloud</b></p>						
<p><b>3:20 - 3:50</b></p>	<p><b>Afternoon Break in Exhibition Area</b></p>					



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3:50 - 4:35	<b>Breakout Sessions</b>	<p><b>Breakout 11:</b> Gary Sterrenberg, Chief Information Officer, Dept of Human Services</p> <p><b>Optimising service delivery with innovative technology</b> Government is transitioning from assisted service to self-managed and customer-centric service delivery. This presentation will give insights into innovative technology evolution, including examples of mobile apps success and SAP solution applications.</p> <p><b>Mobile apps</b></p>	<p><b>Breakout 12:</b> Chris Eriksen, IT General Manager, Roy Hill</p> <p><b>Building a business and IT capability - the Roy Hill Journey</b> This presentation covers the Roy Hill project journey to implement systems and capability that help build a seamless demand chain driven business focused on margin, not volume. Learn why operational readiness planning and execution is a critical requirement in greenfields environments or environments requiring transformational change and use of a maturity model to enable operational readiness planning.</p> <p><b>Business Transformation</b></p>	<p><b>Breakout 13:</b> Paul Hawking, SAP Mentor &amp; SAP Program Director, Victoria University</p> <p><b>Getting the most out of your reports</b> Everybody wants and needs reports! But are all these reports necessary? Do they achieve what they were designed to do? Come and listen to Paul share some thoughts on how to get the most out of your reports. Based on his research and observations he will provide some insights into reporting best practices. This will include report impact, functionality, aesthetics, and decision workflow.</p> <p><b>Reporting, BI</b></p>	<p><b>Breakout 14:</b> Clint Vosloo, SAP Mentor, Managing Partner, EV Technologies APJ</p> <p><b>Optimising SAP BO/ BI with D &amp; T platform</b> This session will go into a deep dive, with demos, of HANA, Sybase IQ capabilities, How to use NLS in a SAP BW environment. Come away with expert recommendations for optimising Database and Technology platform for SAP BO/BI tool set.</p> <p><b>BO/BI</b></p>	<p><b>Breakout 15:</b> ISUG – Tech Database &amp; Technology Peter Thawley, VP &amp; GM Global Database Solutions, SAP</p> <p><b>A Technical Look inside ASE – Part One</b> The more we understand about the internal workings of Adaptive Server Enterprise the better the decisions we as database administrators can make about its configuration and tuning. This session will take you deep into the workings of ASE and give you the knowledge you need to ensure efficiency, uptime &amp; performance – the ways toward the best customer experience.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
4:35 - 4:45	<b>Transition Time</b>						



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4:45 - 5:30	<b>Breakout Sessions</b>	<p><b>Breakout 16:</b> Gary Hooker, SAP Mentor &amp; SAP Systems Administrator, Dept of Immigration and Citizenship</p> <p><b>BI 4 for Dummies: An Overview for the Rest of Us</b> Join Gary for an introductory walk through of a live BI 4 system. Learn about the various reporting tools available from a variety of data sources, including SAP HANA and SAP BW, and gain an appreciation of how BI4 integrates with SAP BW, SAP Hana and other non-SAP data sources.</p> <p><b>SAP BusinessObjects BI4.x Platform</b></p>	<p><b>Breakout 17:</b> Adam Cordner, Social Media Specialist, SAP Australia</p> <p><b>Social Media and Business, is there a case for it?</b> With reference to real life case examples Adam will take us through the challenges faced, opportunities available, and show how an organisation can be relevant on Social Media and develop Social ROI</p> <p><b>Social Media Analytics</b></p>	<p><b>Breakout 18:</b> Nadia Toumi, Business Capabilities Specialist, The Northern Sydney Institute (part of NSW TAFE)</p> <p><b>How to leverage the SAP Certification Program for your organisation</b> Learn how training helps an organisation achieve the best return on its technology investment. Understand SAP training programs and flexible learning options available through the Northern Sydney Institute.</p> <p><b>Education &amp; Training</b></p>	<p><b>Breakout 19:</b> Kit Cheong, Chief Executive Officer, Daiso Australia</p> <p><b>Retail transformation and growth at Daiso: Introducing Australia to a new retail concept</b> Kit will discuss the challenges and critical success factors associated with introducing and rapidly expanding a virtually unknown brand in Australia. She will discuss; the challenges of working within the constraints of existing processes while building new infrastructure and systems and why implementing the right systems and processes from the beginning is critical to the success and sustainability of the business.</p> <p><b>Retail Transformation</b></p>	<p><b>Breakout 20:</b> ISUG – Tech Database &amp; Technology Joe Woodhouse, Information Architect &amp; Sybase Technical Specialist, Prima Donna Consulting</p> <p><b>ASE - Performance &amp; Tuning tempdb</b> Tempdb is often the busiest database in your SAP ASE, and it seldom gets the attention it deserves. Over the last 4 years, Joe has developed the most comprehensive list of tempdb tuning techniques you will ever see. With over 50 techniques now listed, Joe offers the challenge – Can you suggest any NEW tempdb performance measure? Prizes will be awarded!</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
5:30 - 7:30	<b>Networking Drinks in Exhibition Area</b>						



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8:00am – 9:00am	<b>SAP Australian User Group – Annual General Meeting</b> Level 4 – Room 1					
9:00 - 9:45	<p><b>Keynote Address 4: (International) Kim Sim, Group IT &amp; Projects Executive, Dis-Chem (South Africa) &amp; Reg Barry, Executive Client Delivery, UCS Solutions</b></p> <p>An African Success Story - The expansion of Dis-Chem with SAP</p> <p>Dis-Chem is one of the fastest growing and leading pharmaceutical retail companies in South Africa. Since the implementation of SAP at Dis-Chem in 2009, the company has doubled in size. The presentation will cover the different applications of SAP as the company matures and expands.</p> <p>Attendees will get a good overview of:</p> <ul style="list-style-type: none"> <li>• The use of a template based solution on SAP All-In-One</li> <li>• Optimising retail solutions</li> <li>• Enhancing HR functionality, CRM and mobility</li> <li>• Developing a business case and lessons learned</li> <li>• How to leverage a basic implementation with next generation SAP offerings such as HANA and EWM</li> </ul> <p><b>Business Transformation/Retail</b></p>					
9:45 - 10:30	<p><b>Keynote Address 5: Rahul Narain, Worldwide Technical Lead and Chief Architect for Mobile Appliance and BPM Solutions, IBM</b></p> <p>Transformative Mobile Solutions</p> <p>Transforming the enterprise in an “always on” world that is economically, professionally and socially connected at all times demands innovative &amp; newer models for leveraging mobile solutions, cloud and Enterprise APIs. This thought provoking session will highlight the important trends and key differentiators that help enterprises with mobile strategies for developing, deploying and managing secure, scalable solutions to the hilt with emerging information technology enablers. An actionable strategy to leverage existing enterprise assets via Enterprise APIs is complemented with an approach for monetising mobility and loyalty management. The session also references illustrative game changing solutions that enable social media analytics, real time precision locationing, and, tools to deploy and manage mobile solutions in a Cloud centric world.</p> <p><b>Mobility</b></p>					
10:30 - 11:00	<b>Morning Break in Exhibition Area</b>					



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11:00 - 11:40	<b>Breakout Sessions</b>	<p><b>Breakout 21:</b> Manik Narayan Saha, Chief Information Officer, SAP APJ – SAP runs SAP</p> <p><b>Driving enterprise innovation</b> Key technology megatrends such as Mobile, Cloud, Big-data and Social are forcing a change in business models in many different industries. In this session Manik will provide insights into some of the key solutions that SAP has implemented in 5 market categories as well as additional insights into the implementation journey for CRM and ERP on SAP HANA.</p> <p><b>IT Strategy &amp; Management</b></p>	<p><b>Breakout 22:</b> Chris Paine, SAP Mentor &amp; Consultant, Discovery Consulting</p> <p><b>The HANA Cloud Platform</b> The HANA Cloud Platform enhancement framework for SAP Cloud offerings allows users to add custom functionality into their SAP SaaS solutions in a way that is supported by SAP. With reference to case studies, learn how this exciting technology works and how you can take advantage of its functionality.</p> <p><b>HANA, Cloud</b></p>	<p><b>Breakout 23:</b> Ron Ellis - Global Indirect Tax Management, Director of Business Development, Thomson Reuters, Tax &amp; Accounting</p> <p><b>A Proven Approach to Global Indirect Tax Management</b> This session will show how you can take a new consolidated approach, embraced by many companies, for managing automated global indirect tax determination, with decentralised automated compliance filing, remittance and audit defence. Session attendees will have the chance to win an Apple iPad Mini, drawn at the end of the presentation!</p> <p><b>Tax Data Management</b></p>	<p><b>Breakout 24:</b> Philip Hind, National Program Manager, Data Standards &amp; E-Commerce Project, Australian Taxation Office</p> <p><b>Implementing SuperStream Data Standards</b> From 1 July 2014, all organisations will be required by law to pay contributions for their employees using the new SuperStream Data and E-commerce Standard. Philip will describe the roadmap guiding these changes as well as how SAP systems will play a key part in this overall process of change, both as a data source, but also as an opportunity to drive process improvements right back into HR and payroll systems themselves.</p> <p><b>Data Management</b></p>	<p><b>Breakout 25:</b> ISUG – Tech Database &amp; Technology Joe Woodhouse, Information Architect &amp; Sybase Technical Specialist, Prima Donna Consulting</p> <p><b>ASE – IMDB Case Study</b> Beyond the marketing hype: Why IMDB is so much more than a database in a named cache; When will IMDB help you and by how much; Tips &amp; Tricks; Plus undocumented traps for the unwary. Benefit from some lessons learned the hard way, and improve your business case for buying this separately licensed ASE feature.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
11:40 - 11:45	<b>Transition Time</b>						





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11:45 - 12:25	<b>Breakout Sessions</b>	<p><b>Breakout 26:</b> Thomas Pinn, Chief Information Officer and Tahir Alam, Director Finance and BI Applications Asia Pacific, Fresenius Medical Care</p> <p><b>Developing a financial transformation roadmap</b> This presentation illustrates how a SAP enabled finance transformation roadmap was developed and implemented to automate the Finance &amp; Controlling processes resulting in increased efficiency and effectiveness across the region. Learn how to drive efficiency in the Finance function by automation of SAP ERP landscape and automation of reporting by greater leverage of SAP BW.</p> <p><b>Finance &amp; Reporting</b></p>	<p><b>Breakout 27:</b> Tony de Thomasis, SAP Mentor &amp; Technical Specialist, SAPworks</p> <p><b>SAP Solution Manager safari - tracking the big 5</b> During this session, you will come on safari with an expert tracker and discover the big 5 features SAP Solution Manager has to offer.</p> <p>Get a bird's eye view and expert advice on how to start your own safari for the following functionality: End user Experience Monitoring, SAP Technical Monitoring, Custom Code Lifecycle Management, Reverse Business Engineering, Business Process Change Analysis</p> <p><b>Solution Manager</b></p>	<p><b>Breakout 28:</b> Richard Bradbury, Director, Value Engineering, Ariba ANZ</p> <p><b>Understanding Ariba and the Networked Economy</b> Ariba procurement and finance solutions together with the global Ariba Network provide quantifiable business cost savings. In this session you will gain an understanding of the business processes supported by Ariba solutions and hear how organisations have delivered substantial bottom line benefits using Ariba to enable better commerce.</p> <p><b>Ariba</b></p>	<p><b>Breakout 29:</b> <u>Panel Discussion:</u> <b>What disruptive technologies should you be concerned about?</b></p> <p>Panelists: <b>Richard Host</b>, Chief Information Officer, Fire &amp; Rescue NSW <b>Manik Narayan Saha</b>, Chief Information Officer SAP APJ, <b>Paul Hawking</b>, SAP Mentor, Victoria University.</p> <p>Hosted by <b>Graham Robinson</b>, SAP Mentor</p>	<p><b>Breakout 30:</b> ISUG – Tech Database &amp; Technology Peter Thawley, VP &amp; GM Global Database Solutions, SAP - SAP Sybase IQ</p> <p><b>Scaling out Performance in your Data Warehouse</b> SAP Sybase IQ Software just recently smashed the previous results and set the world record for the fastest loading of Big Data. Find out how!</p> <p>This session will give you the knowledge you need to get the most out of this important data management and analytics technology.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
12:25 - 1:15	<b>Lunch in Exhibition Area</b>						



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1:15 - 2:00	<p><b>Keynote Address 6: Richard Host, Chief Information Officer &amp; Gavin Brown, Emergency Services SAP Program Director, Fire &amp; Rescue NSW</b>            Building HANA technology capability with SAP to make our community the safest on the planet            The NSW Emergency Services SAP system supports more than 100,000 staff and volunteers across the sector and is expanding to support other agencies within the NSW Attorney General &amp; Justice cluster. The single-source of truth, the power of the integration and the power of HANA, is building unparalleled capability for one of the largest Emergency Services in the world. Find out why this shared service is successful, the strategies they employed, and the lessons they learned. Hear what they have planned around real-time analytics and how this can help Emergency Services make our community the safest on the planet.</p> <p><b>Analytics/HANA</b></p>					<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p>
2:00 - 2:45	<p><b>Keynote Address 7: Robert Hilditch, Chief Information Officer &amp; Shane Moore, ERP Director, Goodman Fielder</b>            NexGen: ERP Transformation &amp; Shared Service Creation            NexGen has been Goodman Fielder's largest strategic business/IT initiative with a realised vision to enhance business effectiveness and minimise risk through a single information platform. Learn how Goodman Fielder has built common ways of working that now enable its people to make faster and more effective decisions, and better respond to the needs of customers.</p> <p><b>ERP, Shared Services</b></p>					<p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
<p><b>2:45 - 3:15 Afternoon Break in Exhibition Area</b></p>						

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3:15 - 3:55	<b>Breakout Sessions</b>	<p><b>Breakout 31:</b> Ravi Ranade, Global IT Manager, Manufacturing &amp; Supply, Orica Australia <b>Product Tracking Using Mobility and SAP</b> This presentation will discuss how Orica is using SAP ECC &amp; SAP Aii/OER with mobile application to deliver product tracking. You will also learn how to build a business case for mobility, the essential components of system architecture and the technical challenges and business impact of such a project.</p> <p><b>Mobility, SAP ECC &amp; SAP Aii/OER</b></p>	<p><b>Breakout 32:</b> David Caldwell, Manager Process Improvement, NSW Police Force <b>SAP - TRIM Integration for Electronic Records Management</b> The NSW Police Force uses TRIM to apply document management to images saved in SAP. This case study describes how NSWPF integrated TRIM and SAP to apply document management policies to allow for the controlled destruction of images no longer required. This presentation will describe how NSWPF used TRIM as the SAP document repository.</p> <p><b>TRIM – SAP Integration</b></p>	<p><b>Breakout 33:</b> Lana Crnkovic, SAP HR Business Analyst and Jacki Phillips, SAP BI Business Analyst, Dept of Infrastructure and Transport <b>Hybrid Solutions – Utilising on-premise capability to enhance the Cloud</b> The Department of Infrastructure has developed an integrated approach to recruit and onboard using the best of SAP cloud and on-premise solutions. This presentation will explore why Infrastructure chose a hybrid solution, tips for hybrid implementations, and how on-premise and cloud together can provide a strong integrated solution.</p> <p><b>Hybrid, Cloud HR Solutions</b></p>	<p><b>Breakout 34:</b> Nigel James, SAP Mentor and Principal SAP Consultant, Square Cloud <b>Take advantage of ABAP new features</b> As well as taking a look at how ABAP has developed over the years, this session will allow you to take advantage of new features in ABAP and enable you to use appropriate language features on different ABAP releases. Learn about what each release has added to the language with specific emphasis on the latest Netweaver 7.4 release.</p> <p><b>ABAP Custom Programming</b></p>	<p><b>Breakout 35:</b> ISUG – Tech Database &amp; Technology Joe Woodhouse, Information Architect &amp; Sybase Technical Specialist, Prima Donna Consulting <b>ASE – Semantic Partitioning Case Study</b> This just might be the least-understood premium (separately licensed) ASE feature ever. Two different case studies are presented: a client who implemented semantic partitions, and a client who walked away from it. Semantic partitioning "does what it says on the tin" but many sites are struggling to understand the use cases for realizing its full benefits &amp; potential</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
3:55 - 4:00	<b>Transition Time</b>						



# AGENDA | SAUG NATIONAL SUMMIT 2013

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4:00 - 4:40	<b>Breakout Sessions</b>	<p><b>Breakout 36:</b> Simon Kemp, SAP Mentor &amp; National Services Line Lead, User Empowerment, Plaut IT Australia</p> <p><b>Mobilising your SAP Portal</b> With the SAP NetWeaver Portal, mobile edition (aka "mobile portal"), you can create a role-based, multichannel portal containing applications, documents, and content available to anyone, on multiple devices. Join this session to learn about the mobile portal capabilities, roadmap.</p> <p><b>Mobile Portal</b></p>	<p><b>Breakout 37:</b> Alan Hesketh, General Manager IT, Super Retail Group</p> <p><b>Changing the game: Re-energising the retail enterprise</b> Alan will give insights into how a number of solutions are being developed, utilised and optimised, including HANA to succeed in the challenging and fast changing retail environment.</p> <p><b>Retail</b></p>	<p><b>Breakout 38:</b> Upul Prematunga, Financial Compliance Manager, Metropolitan Fire and Emergency Services Board</p> <p><b>Effectively managing security and GRC issues in an SAP environment</b> This presentation will show how Metropolitan Fire and Emergency Services Board addresses all security, governance, risk and compliance issues in an SAP environment including Emergency and sensitive transaction access and monitoring, Critical authorisations, SOD conflicts and much more.</p> <p><b>Governance, Risk and Compliance</b></p>	<p><b>Breakout 39:</b> Grahame Reynolds, Senior Business Analyst, Qenos Pty Ltd</p> <p><b>How to add real value with SAP Customer Influence</b> Grahame will show you how to get the most benefit for SAP Customer Influence, how to utilize available product enhancements, how to maximize your chances of getting the product upgrades you need and how to influence SAP so that future solutions give you even more value.</p> <p><b>SAP Customer Influence</b></p>	<p><b>Breakout 40:</b> ISUG – Tech Database &amp; Technology Peter Thawley, VP &amp; GM Global Database Solutions, SAP</p> <p><b>A Technical Look inside ASE – Part Two</b> Part Two of "A technical look into ASE" will continue to take you into the often misunderstood but vitally important features of ASE and give you the understanding you need to manage a trouble free secure environment. There will also be a Q&amp;A session with the opportunity to discuss current technical challenges you are facing in your environment.</p> <p><b>Database &amp; Technology</b></p>	<p><b>Jeff Word HANA workshop</b></p> <p>SAP Business Suite on SAP HANA Workshop: The Road Ahead for Customers</p> <p><b>Link to workshop details <a href="#">here</a></b></p> <p><b>HANA</b></p>
4:45pm	<b>Summit close</b>						